

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675373	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/05/2026
NAME OF PROVIDER OR SUPPLIER Whispering Springs Rehabilitation and Healthcare C		STREET ADDRESS, CITY, STATE, ZIP CODE 506 S 7th St Carrizo Springs, TX 78834	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review the facility failed to ensure resident use hot water was reliably controlled, by thermostatic or mixing valves, and did not exceed 110 degrees Fahrenheit and not less than 100 degrees Fahrenheit at each fixture for 4 of 4 shower rooms (Hall 1, 2, 3, and 4) reviewed for environment. 1. The facility failed to ensure the Hall 1 shower temperature did not exceed 110 F and read 116.2 F. 2. The facility failed to ensure the Hall 2 shower temperature did not exceed 110 F and read 112.2 F. 3. The facility failed to ensure the Hall 3 shower temperature was not less than 100 F and read 89.4 F. 4. The facility failed to ensure the Hall 4 shower temperature did not exceed 110 F and read 114.4 F. These failures could result in a decrease in residents' quality of life and hot water temperatures could lead to resident skin discomfort or burns. The findings include: Record review of Resident #1's face sheet, dated 6/5/26, reflected a [AGE] year-old male who was admitted to the facility on [DATE]. Resident #1 had diagnoses which included: hemiplegia (paralysis of one side of the body) and hemiparesis (weakness or partial loss of movement) following cerebral infarction (stroke), abnormalities of gait and mobility, and COPD (difficulty breathing). Record review of Resident #1's quarterly MDS, dated [DATE], reflected a BIMS score of zero indicative of severe impairment in cognition. The ADLs for toileting was listed as 1 staff assistance. Record review of Resident #1's Skin Assessments revealed: 2/12/26; skin intact. Record review of Resident #1's Nurse Note, dated 2/12/26, authored by the DON revealed resident voiced concerned over shower water being too hot when assisted by CNA A. During an observation and interview on 6/4/26 from 1:15 p.m. to 1:30 p.m. revealed water temperatures of 4 shower rooms were: Hall 1=116.2 F [temps were taken with use of ambient thermometer and confirmed by the Maintenance Director] Hall 2=112.2 F Hall 3=89.4 F Hall 4=114.4 F During an interview on 6/4/26 at 1:30 p.m., the Maintenance Director stated the above readings were correct and he was present when the readings were taken. The Maintenance Director stated he had no explanation for the above readings. The Maintenance Director stated he measured H2O temps using a common temperature gauge. The Maintenance Director stated his readings taken about a week ago revealed: shower temps were within range. The Maintenance Director stated he was aware by regulation residents use water temperature for the shower room had to range from a low of 100 F to a high of 110 F. Also, the Maintenance Director stated he had no explanation for the Hall 4 shower temperature reading on the facility temp log listed as 112 F, dated 5/26/26, exceeding the maximum allowed hot water temp of 110 F. The Maintenance Director stated that hot water temperatures above 100 F could lead to resident skin burns. During observation and interview on 6/4/26 at 2:22 p.m., Resident #1 was in his room sitting in a W/C watching TV. The resident did not reveal any signs of injuries, bruises, skin tears or skin burns. The resident stated he had had a stroke. The resident stated he was showered every 2 days, but his shower days were W, F, M. The resident stated the shower water might have been hot in the past, but he could not remember any details; but no skin burns resulted. During an interview on 6/4/26 at 2:36 p.m., CNA B stated she provided ADL care to Resident #1 for the past 6 months. CNA B stated the resident's shower days were W, F, M and she showered the resident on Wednesday 6/3/26. Her (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
FORM CMS-2567 (02/99) Previous Versions Obsolete	Event ID:	Facility ID: 675373
		If continuation sheet Page 1 of 3

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F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	6/5/26 at 8:10 a.m., the Regional Maintenance Director stated: he saw the temp reading for Hall 4, dated 5/26/26, and the temp was out of range for hot limits. The Regional Director had no explanation for Hall 4 not meeting temp standards on 5/26/26, but the facility Maintenance Director should have re-checked the range and attempted a solution. The Regional Maintenance Director stated the temp readings on 6/4/26 of the shower rooms were not within limits and he could not explain the results. The Regional Maintenance Director stated, the facility Maintenance Director adjusted the mixing valves and the thermostats which resulted in the 4 water heaters meeting temp standards. During interviews on 6/5/26 Resident #3 (2:31 p.m.) and Resident # 4 (2:40 p.m.) stated the shower hot water temperature were comfortable on the days they received a shower. Record review of facility's Water Temps log, dated 5/26/26, revealed Hall 4 Main Shower hot water temp was 112 [F].Record review of facility's grievance log dated April 1, 2026, to June 5th, 2026, revealed no grievances involving hot water in the showers or the water not being comfortable.Record review of the facility's, undated, Water Temps policy, read: .Many states have even stricter standards that set maximum temperatures lower than 120 degrees Fahrenheit. Although 100 degrees Fahrenheit is considered a safe water temperature for bathing.		