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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675438 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 06/29/2024 |
| NAME OF PROVIDER OR SUPPLIER Lakeshore Village Nursing and Rehabilitation | | STREET ADDRESS, CITY, STATE, ZIP CODE 2320 Lake Shore Dr Waco, TX 76708 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
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| <p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>47065</p> <p>Based on observations, interviews, and record review, the facility failed to store, prepare, distribute, and serve food in accordance with professional standards for food service safety for 1 of 1 kitchen reviewed for kitchen sanitation.</p> <p>The facility failed to ensure [NAME] A, Dishwasher C, and DA B wore hairnets and beard restraints when cooking, preparing, or assembling food.</p> <p>This failure could place residents who received meals and/or snacks from the kitchen at risk of foodborne illness due to physical contamination.</p> <p>Findings included:</p> <p>An observation of the dining room on 06/29/24 at 9:58 a.m. revealed [NAME] A walked out of the kitchen and into the dining room. [NAME] A was not wearing a beard restraint. Dishwasher C was also not wearing a hairnet when washing dishes at the dishwashing station in the kitchen.</p> <p>During an interview on 06/29/24 at 10:02 a.m., [NAME] A revealed he was not wearing a beard restraint, but he wore a hair net. [NAME] A stated food service staff were required to wear hairnets once they entered the kitchen. [NAME] A explained only food service staff on the service line and cooks must wear hairnets. [NAME] A stated he was not required to wear a beard restraint. [NAME] A also stated he was trained by the DM on when to wear hairnets. [NAME] A also stated not wearing hairnets and beard restraints could cause residents to find hair in food.</p> <p>During an interview on 06/29/24 at 10:09 a.m., Dishwasher C revealed all food service staff in the kitchen were required to wear hairnets. Dishwasher C stated dishwashers were required to wear hairnets. Dishwasher C also stated she did not wear a hairnet because she was late to work, forgot to grab one, and started working on dishes. Dishwasher C stated residents' health could not be affected by dishwashers not wearing hairnets. Dishwasher C stated when entering the kitchen, staff must wear a hairnet. Dishwasher C stated she received training and was in-serviced on hairnets every three and a half weeks by the DM.</p> <p>An observation of the kitchen on 06/29/24 at 10:16 a.m. revealed DA B was not wearing a hairnet and assembling food at the food service line.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>During an interview on 06/29/24 at 10:16 a.m., DA B revealed all food service staff in the kitchen were required to wear hairnets when they step into the kitchen. DA B stated there was no reason why she was not wearing a hairnet. DA B also stated not wearing hairnets could cause residents to find hair in their food. DA B stated she was trained and in-serviced monthly by the DM on when to wear hairnets.</p> <p>During an interview on 06/29/24 at 12:31 p.m., the ADM revealed food service staff were required to wear hairnets and beard restraints in the food preparation area.</p> <p>During an interview on 06/29/24 at 12:42 p.m., the DM revealed she trained and in-serviced staff on 06/10/24 on hairnets and beard restraints. The DM explained she taught staff about duties, responsibilities, and the handbook, which included hairnet policy and other general information. The DM stated the food service staff were required to wear hairnets, especially in the food preparation area. The DM explained Dishwashers were not required to wear hairnets, but she still required them to wear hairnets. The DM stated residents' health could not be affected if food service staff did not wear hairnets and beard restraints in the food preparation area.</p> <p>Record review of the facility's Food and Nutrition Services in-services, dated 06/17/24, revealed the DM in-serviced staff on duties and general information for the kitchen. [NAME] A, DA B, and Dishwasher C signed, which indicated they acknowledged the duties and general information for the kitchen the DM reviewed with them.</p> <p>Record review of the facility's food preparation and service policy, revised November 2022, revealed staff required to do the following:</p> <p>8. Food and nutrition services staff wear hair restraints (hair net, hat, beard restraint, etc.) so that hair does not contact food.</p> | | |