STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	675498	A. Building B. Wing	06/04/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Hillside Heights Rehabilitation Suites	6650 South Soncy Road Amarillo, TX 79119

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0943 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Give their staff education on dementia care, and what abuse, neglect, and exploitation are; and how to report abuse, neglect, and exploitation. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review the facility failed to provide training to their staff that at a minimum educates staff on activities that constitute abuse, neglect, exploitation, and misappropriation of resident property and procedures for reporting incidents of abuse, neglect, exploitation, or the misappropriation of resident property for 1 (CNA A) of 5 employees reviewed for staff training.The facility failed to ensure required Abuse and Neglect training was verified or provided prior to CNA A providing resident care on [DATE].This failure could place residents at risk of injury or harm due to being cared for by untrained staff.Findings included:Record review of CNA A's employee file on [DATE], revealed CNA A was employed through a staffing agency and his first day providing care at the facility was [DATE]. Further review revealed the file contained an Abuse Assessment expired on [DATE] and no documentation of current training related to abuse, neglect, and exploitation. Record review of Staffing Agency's blank Abuse Neglect and Misappropriation Assessment form on [DATE], the form was blank and contained no evidence of education material attached to the form. During a telephone interview on [DATE] at 10:25 AM, CNA A stated he was employed through a staffing agency and worked his first shift at the facility on [DATE] and had not worked at the facility since that date. CNA A stated all his trainings were current, including abuse and neglect. During an interview on [DATE] at 1:24 PM, the ADM stated she was speaking with the staffing agency account manager regarding CNA A's training records. The staffing agency account manager stated via speaker phone that she was unable to locate documentation demonstrating CNA A had completed current Abuse, Neglect, and Exploitation training. The account manager would not answer questions regarding any training related to CNA A. The ADM stated a potential negative outcome of failing to verify required training prior to resident care was that staff may not have received education regarding abuse, neglect, and exploitation. The ADM stated she was responsible for ensuring all staff, including agency staff, completed required training and that documentation was verified prior to providing resident care. During an interview on [DATE] at 3:08 PM, the HR stated she and the ADM were responsible for verifying staff training requirements prior to staff caring for residents. The HR stated CNA A accepted the shift through the staffing agency at the last minute and the required training verification had been missed. The HR pulled up the staffing agency website where CNA A's credentials were located. The abuse training was highlighted with an expiration date of [DATE], all other trainings, history checks were marked current. The HR stated a potential negative outcome for failing to verify required training prior to resident care was that staff may not have received education regarding abuse, neglect, and exploitation. During an interview on [DATE] at 3:20 PM, the DON stated she and the ADM were responsible for ensuring staff had completed their training prior to being on the floor. The DON stated a potential negative outcome for not ensuring staff were trained prior to direct care services would be the staff would not be aware of or educated on abuse or neglect.Record Review of the facility provided policy titled Abuse, Neglect and Exploitation or Mistreatment not dated, revealed the following: Training: All new and current employees, including volunteers receive continuous education training and reinforcement that identify all aspects of abuse prohibition. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0943 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Education/training material include abuse and neglect education is provided and required by regulatory agencies.