

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  675612	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  07/03/2024
NAME OF PROVIDER OR SUPPLIER  Paradigm at Westbury		STREET ADDRESS, CITY, STATE, ZIP CODE  5201 S Willow Dr Houston, TX 77035	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 37059</p> <p>Based on observation, interview, and record review, the facility failed to ensure residents had a safe, clean, comfortable, and homelike environment for 1 of 6 rooms reviewed for homelike environment.</p> <p>The facility failed to ensure Resident #1's and Resident #2's toilet base free was from stains and dirt, bathroom was free from cracked and missing tile, bathroom doorknob was secure to the door, window blinds were in good repair, and room floor was free from dirt and debris.</p> <p>These failures could place residents at risk of a diminished quality of life due to exposure to an environment that is unpleasant, unsanitary, uncomfortable, and unsafe.</p> <p>The findings included:</p> <p>Record review of Resident #1's quarterly MDS assessment, dated 6/21/2024, reflected a [AGE] year-old female admitted on [DATE]. Resident #1 had impaired vision. Resident #1 used Mobility Devices - cane, walker and wheelchair. Resident #1 needed maximal assistance with toileting hygiene. Resident #1 needed partial/moderate assistance with toilet transfer and bed transfer. Additional active diagnoses - muscle weakness (generalized), unspecified lack of coordination, unspecified abnormalities of gait and mobility. Resident #1's BIMS score was an 8 which indicated moderate cognitive impairment.</p> <p>Record review of Resident #1's care plan dated 7/3/2024 revealed the following in part:</p> <p>Focus</p> <p>Falls [Resident #1] is a risk for fall and injuries (date initiated 4/11/2024).</p> <p>Goal</p> <p>[Resident #1] will be free from falls and injuries over the next 90 days (dated initiated 4/11/2024).</p> <p>Interventions</p> <p>Assure . areas are free of clutter.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Record review of Resident #2's face sheet revealed a [AGE] year-old female admitted on [DATE] with the following diagnoses: no diagnosis was listed.</p> <p>Record review of Resident #2's 48 hour 48-hour baseline care had not been completed.</p> <p>Observation on 7/3/2024 at 11:13 a.m. of Resident #1 and Resident #2's and bathroom revealed:</p> <p>Bathroom tile cracks: There were multiple hairline cracks in various length (slightly larger than the thickness of pencil lead). The first crack was approximately 12 inches long, the second crack was approximately 3.5 inches long. There was a 3 inch by 8.5-inch section of two tiles (side by side) that had missing and loose chipped tile. One tile at the entry of the bathroom door was not level to the other tile around it.</p> <p>Bathroom doorknob: The doorknob was not secure to the door and wobbled in each direction when grabbed.</p> <p>Resident #1's mat had multiple black spots that were gummy in texture.</p> <p>Room - Floor had multiple paper wrappers. When Surveyor walked on the floor, the shoes could be heard sticking to the floor with every step.</p> <p>Room Blinds - Blinds across from Resident 2's bed was bent.</p> <p>Interview on 7/3/2024 at 11:15 a.m., with Resident #1 and their family member revealed Resident #1 said she was not happy about how her room looked. Resident #1 said she did not like how the bathrooms floors were not in good repair and were dirty. Resident #1 said she noticed her bent blinds. The family member said the trash on the floor had been on the floor multiple consecutive days. The family member said the stained rim around the bottom of the toilet was not acceptable.</p> <p>Interview and observation on 7/3/2024 at 1:15 p.m., the ADON said Resident #1 and Resident #2's room should be clean. She said the bathroom floor and toilet needed to be cleaned. She Resident #1's mat should be cleaned or changed out and the trash on the floor needed to be picked up. She said the chipped and loose towel should be fixed because it posed a trip hazard for residents. She said housekeeping was responsible for cleaning the rooms and if repairs were needed then the request should be placed in the maintenance log at the nurse's station.</p> <p>Interview on 7/3/2024 at 1:30 p.m. with HK A, she said she had not cleaned Resident #1 and Resident #2's room yet. She said she was not aware of the broken tile and dirt around the bottom of the toilet. She said the room should have been mopped daily and she was not able to explain why the floor was sticky. She said resident rooms should be cleaned daily.</p> <p>Interview on 7/3/2024 at 1:50 p.m. with Resident #1, she said she noticed the cracked tiles, but she said she used her cane to go around it. She said her bathroom was cleaned sometimes. She said she was not sure when her floor had been mopped.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Interview on 7/3/2024 at 2:55 p.m. with the DON, she said they had ambassador rounds to check in on resident and observe the rooms for repairs needed daily. She said she had been in her position for a week and was not sure which staff did the most recent ambassador round for Resident #1 and Resident #2's room. She said CNAs and Nurses should be rounding and reporting to maintenance when repairs were needed. She said Resident #1 was a fall risk because of the chipped tiles.</p> <p>Interview on 7/3/2024 at 3:05 p.m. with the Regional Consultant Nurse, she said the chipped tile was a safety hazard for residents that were a fall risk. She said they had identified the broken tile the day before. She there had not been any safety precautions to keep the residents safe from tripping hazards. She said the bathroom should be cleaned. She said everyone was responsible for ensuring rooms were kept in good repair and cleaned.</p> <p>Record review of facility policy Operations Policies and Procedures (revised 6/2019) revealed the following in part:</p> <p>Subject: Environmental: Resident's Room, Resident's Rights</p> <p>Policy:</p> <p>It is the policy of this facility that the Facility provides the resident with an environment that preserves dignity, privacy and contributes to a positive self-image. Resident rooms are designed and equipped for adequate nursing care comfort and privacy of residents. Promoting and preserving resident independence and self-sufficiency should be considered when arranging the resident living space.</p> <p>Procedures:</p> <p>. 13) The facility must provide a safe, functional, sanitary, and comfortable environment for residents, staff and the public.</p> <p>Record review of facility policy General Resident Area Cleaning/Disinfecting (revised 2/2022) revealed the following in part:</p> <p>Policies and Procedures</p> <p>Policy Routine cleaning of inpatient areas occurs while the patient is admitted , focuses on the patient zones, and aims to remove organic material and reduce microbial contamination to provide a visually clean environment.</p> <p>Procedure</p> <p>Routine Cleaning</p> <p>Daily</p> <p>High-Touch Surfaces, Floors, and Handwashing Sinks</p> <p>Weekly</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>High Surfaces (above shoulder height) such as top of cupboards/vents</p> <p>Walls, Baseboards, Corners</p> <p>Monthly</p> <p>Window Blinds, Privacy Curtains</p> <p>Annually</p> <p>Window Curtains</p> <p>Resident Restrooms/Toilets</p> <p>Clean and disinfect daily - .Considerations: sinks, handles, toilet seat, door handles, floor</p> <p>Resident Floors</p> <p>Floors generally have a low patient exposure and pose a low risk for pathogen transmission. Under normal conditions, they should be cleaned daily, but the use of disinfectant is not necessary.</p>