

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  675646	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  05/30/2024
NAME OF PROVIDER OR SUPPLIER  Snyder Oaks Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 210 E 37th St Snyder, TX 79549	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Protect each resident from the wrongful use of the resident's belongings or money.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 36954</b></p> <p>Based on interview and record review the facility failed to ensure the resident had the right to be free from abuse, neglect, misappropriation of property, and exploitation, which includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms for 1 of 5 residents (Resident #1) reviewed for misappropriation of property and exploitation.</p> <p>The facility failed to prevent misappropriation of Resident #1's finances when the facility kept Resident #1's wallet with cash in a locked box in a staff member's office with only staff having access to the wallet and it was discovered \$1370.00 was missing.</p> <p>This failure could place residents at increased risk for misappropriation of their property including loss of money.</p> <p>Findings included:</p> <p>Record review of Resident #1's undated face sheet reflected Resident #1 was an [AGE] year-old male who was admitted to the facility on [DATE]. Resident #1 was his own resident representative with the following diagnoses: unspecified dementia (memory loss), anxiety (feeling of fear), mood disturbance (difficulty of daily function).</p> <p>Record review of Resident #1's clinical record reflected his quarterly MDS assessment was completed on 2/29/2024 listing him with a BIMS score of 08, which indicated he was moderately cognitively impaired.</p> <p>During an interview on 05/29/2024 at 10:15 am, the ADM stated Resident #1 left his wallet in a lockbox in the HR Manager's office as per resident request. The ADM stated on 05/07/2024 Resident #1 requested money out of his wallet, and it was discovered there was \$20 cash. Resident #1 told the ADM there should be \$400 cash. The ADM stated there was a handwritten paper log that reflected the last request for money was on 11/03/2023 and the balance should have been \$1390. The ADM stated the previous HR Manager was the only staff member that had access to the key to the lockbox until she left on 03/25/24 and at that time the keys in question were placed with the ADM.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Record review of undated hand-written log provided by the facility reflected on 05/13/2022 Resident #1 took \$20.00 from the wallet, leaving a balance of \$1,717.00 and initialed by Resident #1. The log reflected an additional 29 withdrawals with the last one dated 11/23/2023 of \$10.00 withdrawn and leaving a balance of \$1,390.00, initialed by Resident #1 and signed by the HR Manager.</p> <p>During an interview on 05/29/2024 at 11:20 am, Resident #1 stated the woman that worked in the office stole \$1,370.00 dollars and left \$20.00. Resident #1 stated they were supposed to have prosecuted her. Resident #1 stated he gave her a chance to pay the money back, but she did not. Resident #1 stated his money was in her office and she was taking care of it. Resident #1 stated he started out with \$1,600.00 cash money when he first came to live in the facility in April 2021, and drew some out, but had \$1,300.00 plus left, and she took it. Resident #1 stated he had that money in the office. Resident #1 stated it was a new staff that had not been working there very long, that took his money. Resident #1 stated the first lady was nice and never took money but that second lady took it. Resident #1 stated the wallet had \$100.00 dollar bills and some \$20.00 bills. Resident #1 stated he had that money for emergencies if he needed something. Resident #1 stated he gave the staff member a chance to pay his money back and when that did not happen he told the facility he wanted to press charges.</p> <p>During an interview on 05/29/2024 at 1:15 pm, the ADM stated the facility was not responsible for personal belongings according to their HR Corporate Office. The ADM stated the facility should not have been keeping Resident #1's wallet in the HR Manager's office.</p> <p>During an interview on 05/29/2024 at 3:34 pm, the ADM stated Resident #1 had to ask staff to get money from the wallet as Resident #1 did not have direct access to open the lockbox. The ADM stated the facility staff were responsible for Resident #1's money and wallet.</p> <p>During an interview on 05/29/2024 at 4:18 pm, the SW stated she was aware Resident #1's wallet and money was being kept in the lockbox in the HR Manager's office. She stated it was not the normal process to keep a resident's money in the facility and that they would normally put the money in a trust fund or ask the resident to leave the money with family. She stated Resident #1 did not have any family and requested his wallet be kept in the lockbox because he did not feel comfortable with the trust fund. She stated staff in the HR office has changed a couple of times since Resident #1 was initially admitted into the facility. She stated Resident #1 would have to ask for the money from staff to access it. The SW stated all residents including Resident #1, have since been given a personal lockbox and key to lock their valuables in and the other key was in the ADM's office. The SW stated the lockbox was located in the resident's bedroom. She stated Resident #1 has filed a report with the police department regarding his missing money.</p> <p>During an interview on 05/29/2024 at 7:30 pm, the former HR Manager stated she knew the wallet was in the locked box in her office. She stated she knew Resident #1 went to the hospital sometime in late 2023 in November and she thought he took the wallet with him and could not recall seeing it in the locked box after he returned. She stated she never touched the money in his wallet, and she stated she never took money out of his wallet. She stated she could not recall the amount of money he had in his wallet and stated she never signed the log. She stated only Resident #1 signed it when he requested money. She stated he would ask for money sometimes but not very often that she could recall. She stated the key to the locked box was on the keychain for the HR office but thought there was a spare key to the box in the administrator's office. She stated that she thought the ADM and Maintenance had keys to the HR office as well, not just her.</p> <p>(continued on next page)</p>		

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<p>F 0602</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 05/30/2024 at 11:44 am, staff Maintenance Supervisor stated that there was a key for the HR office on the keychain for the HR Manager and the only other key was in a locked closet in the ADM's office. He stated no one else has a key. He stated he was aware there was a locked box in the HR office and either the ADM or HR manager has a key. He stated he does not have a key to the HR office or that lock box. He stated he has been installing lock boxes in resident's rooms by bolting them down to the dresser and then the resident gets a key, and the ADM gets a key. He stated he has installed about six boxes so far and the ADM tells him what room and what residents need the boxes.</p> <p>During an interview on 05/30/2024 at 12:45 PM, the Activity Director stated she has purchased items for residents when requested however she has never purchased anything for Resident #1.</p> <p>During an interview on 05/30/2024 at 12:45 pm, the ADM stated corporate office sent Resident #1 a check for \$1400 and she has notified Resident #1 who requested the check to be deposited into his trust fund. The facility provided the check for Resident #1 for review and it was dated 05/14/2024.</p> <p>Record review of facility provided in-service dated 05/08/2024 reflected the facility in-serviced staff on misappropriation, abuse, and lockboxes.</p> <p>Record review of facility policy, dated revised 1/19/2023, Abuse Prevention Program, reflected.</p> <p>Policy Statements:</p> <p>2. Our residents have the right to be free from abuse, neglect, misappropriation of resident property and exploitation. This includes but not limited to freedom from corporal punishment, involuntary seclusion, verbal, mental, sexual, nor physical abuse, and physical or chemical restraint not required to treat the resident's symptoms.</p> <p>Training and Prevention</p> <p>CMS defines the following</p> <p>3. Exploitation: as taking advantage of a resident for personal gain through use of manipulation, intimidation, threats, or coercion.</p>		