

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675744	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/04/2024
NAME OF PROVIDER OR SUPPLIER Friendship Haven Healthcare and Rehabilitation Cen		STREET ADDRESS, CITY, STATE, ZIP CODE 1500 Sunset Dr Friendswood, TX 77546	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48315</p> <p>Based on observation, interview, and record review, the facility failed to provide a safe, sanitary, and homelike environment for 2 of the 5 residents observed for environment.</p> <p>The facility failed to ensure Resident # 1 and Resident #2 room was sanitary and homelike.</p> <p>This failure could place residents at risk of not receiving a safe, clean, comfortable, and homelike environment to attain or maintain their highest practicable physical, mental, and psychosocial wellbeing.</p> <p>The findings included:</p> <p>Based on observation on 9/4/24 at 8:45am Resident #1 and Resident #2 room revealed it was not clean. There was a bag under the bed, tissue paper on the floor and residue under both beds, the floor was sticky, the walls behind each bed revealed paint removed from the wall headboard leaning forward on Resident's #1 bed, floor mate(sponage type mate used to prevent injuries from falls) for Resident's #1 was dirty and stained.</p> <p>Record Review of Resident #1's history and physical dated 1/5/24 reflected a [AGE] year-old female with the following diagnosis Hypertension, Alzheimer, Skin Cancer, Hypothyroidism (underactive thyroid), Hyperlipidemia(high level of lipids), GI bleed, and Dementia.</p> <p>Record Review of Resident#1's MDS assessment section C, cognitive patterns, dated 4/23/24 reflected a BIMS score of 9. (BIMS assessment use a point system that range from0-15. Points ranging from8-12 points suggest moderate cognitive impairment).</p> <p>Based on observation on 9/4/24 at 11:00am of Resident #1's side of the room, Resident #1 was on a low bed with a fall mat on left side. Around the bed was tissue paper balled up on the right side of the bed, a cup of juice was on bedside table with a gnat flying around. Residents #1's bed headboard was leaning, behind the headboard walls where scraped walls and with missing paint, trash was behind the headboard alongside wall boarder trim. Resident #1's did not have a trash can at bedside. Resident #1 had cloths setting on chair in room mixed with unused briefs.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Interview on 9/4/24 at 10:45am with Resident #1 stated that she sees flies around her room and sometimes they get by my food I just push them away. I tell my caregiver I feel they should be able to get rid of them some way. I hurry up and eat so they will not bother me. Resident #1 could not recall the last time housekeeping was in room.</p> <p>Record Review of Resident #2's history and physical dated 1/5/24 reflected a [AGE] year-old female with the following diagnosis Diabetes, Hypertension.</p> <p>Record Review of Resident #2's MDS assessment section C, cognitive patterns, dated 4/23/24 reflected a BIMS score of 15. (BIMS assessment use a point system that range from 0-15. Points ranging from 13 to 15 points suggest cognitive intact).</p> <p>Interview on 9/4/24 at 11:25am Resident #2 stated we have flies and once or twice I have seen those small roaches. Housekeeping comes in and use a Swiffer to mop these floors. Sometimes we cannot eat our food in peace because we are swatting off gnat's flies or whatever. I have told the nurses about it, but it falls on deaf ears. Resident #2 stated she has adjusted to the flies they come, and they go it just depends. Resident #2 stated that her roommate's caregiver has complained to upper management, but nothing seems to happen. Resident #2 stated it is bad when it is hot outside and I just stop asking my family to stop bringing me any kinds of fruits. Resident#2 stated she likes fruits but will avoid them if he causes fruit flies. Resident #2 stated she had boxes around her bed she need help to go through and stated they move things to clean, they just clean around when they do clean. I have noticed some days we don't have our room cleaned because they are short staffed and when you ask them to clean, they have an attitude, so I do not ask.</p> <p>Based on observation on 9/4/24 at 12:00pm Resident #2's side of the room was can goods, chips, crackers, bottled water. Under Resident #2's bed was tissue paper, trash underbed, the bedside table had a water pitcher and a glass of juice. Resident #1 clothing was on stand near the bathroom door. The bathroom trashcan had trash full, the floor in the Resident's #1 and #2 room was sticky. Resident's #1 and #2 room had clutter such as briefs, bed padding and clothing in a space at shelving near the closet not in the drawers.</p> <p>Interview with CNA (refused to give name) on 9/4/24 at 12:30pm stated there was no housekeeper on 300 Hall so that is why a lot of the rooms are dirty.</p> <p>Interview with DON on 9/4/24 at 1:00pm, the DON stated she was not aware of Resident's #1 and Resident #2 room needing cleaning and she would get the CNA to clean the room and let the Administrator know what was going on. The DON stated she was not aware there was not a housekeeper on 300 Hall. The DON stated we have been having issues with housekeeping.</p> <p>Interview with the Administrator on 9/4/24 at 1:30pm, the Administrator stated he was made aware of the issues with residents' rooms not being cleaned daily and will jump on it right away and plan to have a meeting with housekeeping. The Administrator stated we have had several issues in that department, and I plan on working on making some changes moving forward. The Administrator stated the room should have been cleaned much earlier than what it was and it will be going forward as a priority. The Administrator stated that all housekeeping staff have a sign off log that is kept in some rooms for housekeepers to sign off to justify the room had been cleaned.</p> <p>The Administrator stated he was not aware there was not a housekeeper on 300 Hall.</p> <p>(continued on next page)</p>		

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