

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  675810	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/06/2026
NAME OF PROVIDER OR SUPPLIER  Lancaster Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE  1515 N Elm St Lancaster, TX 75134	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0575  Level of Harm - Potential for minimal harm  Residents Affected - Many	<p>Post a list of names, addresses, and telephone numbers of all pertinent State agencies and advocacy groups and a statement that the resident may file a complaint with the State Survey Agency.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on observations, interviews and record review the facility failed to post a list of names, address and telephone numbers of all pertinent State agencies and advocacy groups, such as the State Survey Agency and State licensure office for one of one facility reviewed. The facility failed to update the required facility postings identifying HHSC as the pertinent state agency. This failure could affect the residents' ability to identify and contact the appropriate state agencies. Findings Included: During an observation on 03/06/26 at 09:25am, the facility posting How to File a Complaint was observed hanging on the wall. The posting stated The Texas Department of Disability Services (DADS) hopes that you are satisfied with the care and/or services provided at this facility. However, if you are dissatisfied, we urge you to voice your complaints to the manager of this facility, and/or call DADS at the numbers listed below. The phone number listed was [PHONE NUMBER]. The poster listed the website www.dads.state.tx.us and was dated July 2007. During an observation on 03/06/26 at 09:27am, a facility posting titled Notice was observed hanging on the wall. The posting stated Complete information on inspections and surveys made by representatives of the Texas Department of Aging and Disability Services must be posted at this facility for public inspection. The poster listed the website www.dads.state.tx.us and was dated June 2006. During an observation on 03/06/26 at 09:28am, a facility posting titled Reporting Reasonable Suspicion of a Crime Rights and Responsibilities under Federal Law was observed hanging on the wall. A contact number for the local police department was listed, and the Department of Aging and Disability Services number, [PHONE NUMBER]. The poster was not dated. A review of the website dads.state.texas.us on 03/06/26 at 09:45am revealed the website is not in service and the agency DADS dissolved in 2017. A review of the phone number [PHONE NUMBER] revealed it is the contact number for complaint and incident intake for HHSC. During an interview with the Administrator on 03/06/26 at 10:31am, she stated she started at the facility four months ago and had not reviewed the postings since she started working at the facility. The Administrator further stated she was not sure how she would know they were outdated. During an interview with the Administrator on 03/06/2026 at 11:12am, the Administrator was asked if she knew who her facility liaison was, and she stated she did, and she was in the process of ordering updated posters from HHSC. During an interview with the Administrator on 03/06/26 at 3:45pm, the Administrator stated she did not think having outdated postings would affect the residents because the number was the same and that's what matters, not the difference between the agencies. The Administrator was asked via email on 03/09/26 at 3:24pm if the facility had a policy regarding postings. The Administrator replied on 03/09/26 at 3:40pm there was not a policy.</p>		

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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