

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675811	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/29/2025
NAME OF PROVIDER OR SUPPLIER Victoria Gardens of Frisco		STREET ADDRESS, CITY, STATE, ZIP CODE 10700 Rolater Dr Frisco, TX 75035	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0644</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Coordinate assessments with the pre-admission screening and resident review program; and referring for services as needed.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to submit and complete accurate request and recommendations from a PASRR (Preadmission Screening and Resident Review) evaluation report for a low air loss mattress within 20 days after the IDT meeting for one (Resident #1) of three residents reviewed for PASRR services.</p> <p>The facility did not submit a complete and accurate request for a low air loss mattress for Resident #1 within 20 days after the Interdisciplinary Team (IDT) meeting held on 12/20/2024.</p> <p>The past noncompliance began on 12/20/2024 and ended on 03/17/2025.</p> <p>This failure could place residents at risk of not receiving specialized PASRR services which would enhance their highest level of functioning and could contribute to residents decline in physical, mental, and psychosocial well-being.</p> <p>Findings included:</p> <p>Record review of Resident #1's MDS assessment, dated 02/24/2025, revealed he was admitted to the facility on [DATE] with diagnoses of Dementia without behavioral disturbances, Major Depressive Disorder, Mild Intellectual Disabilities, Pervasive Developmental Disorder, and other medical concerns. The MDS indicated Resident #1 had BIMS of 3, which indicated severe cognitive impairment. The resident required limited assistance performing ADL's, bathing, dressing, toileting, and was a 1-person transfer. Further review of the MDS reflected Section A [1500] resident was considered a PASRR level 2 with Serious mental and intellectual disability.</p> <p>Record review of Resident #1's PASRR record revealed he was assessed for Durable Medical Equipment (DME) on 12/20/2024. The facility was able to secure a Protekt Aire 6000 AB, low air loss mattress for the Resident on 01/16/2025.</p> <p>Record review of Resident #1 care plan dated 05/02/2025 revealed the resident was provided with a low air loss mattress on 03/17/2025.</p> <p>Record review of Resident #1's revised care plan, dated 11/03/2024 with updates, reflected Resident #1 had not received a recommendation for a PASRR Habilitation services DME (Low Air Loss Mattress) for PASRR positive diagnosis of IDD.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0644</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>In an interview on 05/27/2024 at 11:00 a.m. the Administrator said the facility had issues with getting the information back to the state within the timeframes. He stated the facility got the resident the mattress even though they were not able to get the paperwork through on time. He stated the MDS nurse had tried almost a dozen times trying to get the report in but was having some problems with it being rejected. He stated that they went ahead and ordered the mattress.</p> <p>In an interview on 05/29/2025 at 10:30 a.m., the MDS Coordinator, stated she was new at her position and had never completed a DME request. She stated she worked with the supplier trying to get the information uploaded and they had issue after issue. She stated she eventually found out a signature page needed to be included and they overlooked that page. She stated that the request was denied but the facility provided the Resident with the recommended equipment. She stated after the incident the corporate team trained her on how to properly submit the documents.</p> <p>In an interview on 05/29/2025 at 11:40 a.m., the corporate Nurse revealed that the MDS nurse was new and didn't know how to properly file the paperwork for the DME. She stated that she trained her on what is required for a complete submission. She also made herself available for questions.</p> <p>In an interview on 05/29/2025 at 1:30 pm with the DON, revealed that she does not have much to do with the PASSR. She stated the responsibility goes to the MDS nurse. She stated that she is aware of PASSR services but usually does not get involved other than attending the meetings.</p> <p>An observation and interview on 05/27/2025 at 11:00 a.m., revealed Resident #1 was in bed. When asked about his bed he complained that he had to use the restroom, and said if I, the surveyor was not there to help him pee get out. The resident was observed to be laying on a low air loss mattress. He was covered with a sheet but had no shirt on.</p> <p>An observation on 05/28/2025 at 10:25 am, revealed Resident #1 lying in bed he appeared agitated as he asked this surveyor what I wanted and motioned for this surveyor too leave before I was able to speak to him. He was covered to his chest with a sheet, and the low air loss mattress was observed.</p> <p>Record review of the facility's PASRR Nursing Facility Specialized Services Policy and Procedure, revised dated 04/26/2016, reflected, Heading Post IDT Meeting Responsibilities 2. The facility will initiate the request for specialized Services within 20 business days of the IDT/PCSP meeting, implement Specialized Services therapy within 3business days after receiving approval from HHSC in the online portal and order CMWC and/or DME within 5 business days of receiving approval from HHSC in the online portal.</p>		