

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  675971	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/05/2026
NAME OF PROVIDER OR SUPPLIER  Paradigm at the Oak		STREET ADDRESS, CITY, STATE, ZIP CODE  507 West Ave Schulenburg, TX 78956	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observations, interviews, and record reviews, the facility failed to provide a safe, clean, comfortable, and homelike environment for 1wing (1Upstairs wing) of 2 facility wings observed for environment. The facility failed to ensure the upstairs restrooms and shower rooms had hot water readily available. This deficient practice could place residents at risk of a decreased quality of life. During an observation on 3/4/26 at 11:30 a.m. restroom D revealed that the hot water faucet turned on but no water came out of faucet. During an observation on 3/4/26 at 11:35 a.m. restroom C revealed that the hot water after running for 2 minutes reached temperature of 74.4 degrees Fahrenheit. During an observation on 3/4/26 at 1:00 p.m. staff/visitor restroom F revealed that the hot water after running for 2 minutes reached temperature of 73.6 degrees Fahrenheit. During an observation on 3/4/26 at 1:30 p.m. of restroom/shower room A revealed that the hand sink hot water after running for 2 minutes reached temperature of 78.2 degrees Fahrenheit. Observation of shower hot water after running for 2 minutes reached temperature of 78.4 degrees Fahrenheit. During an observation on 3/4/26 at 2:00 p.m. of restroom/shower room B revealed that the hand sink hot water after running for 2 minutes reached temperature of 74.6 degrees Fahrenheit. Observation of shower hot water after running for 2 minutes reached temperature of 73.8 degrees Fahrenheit. During an observation on 3/5/26 at 11:26 a.m. of restroom/shower room B revealed that the hand sink hot water after running for 2 minutes reached temperature of 74.8 degrees Fahrenheit with low water pressure observed. Observation of shower hot water after running for 2 minutes reached temperature of 73.9 degrees Fahrenheit. During an observation on 3/5/26 at 11:33 a.m. of restroom C revealed that the hand sink hot water after running for 2 minutes reached temperature of 74.7 degrees Fahrenheit. During an observation on 3/5/26 at 11:36 a.m. restroom D revealed that the hot water faucet turned on but no water came out of faucet. During an observation on 3/5/26 at 11:50 a.m. of restroom/shower room A revealed that the hand sink water after running for 2 minutes reached temperature of 78.3 degrees Fahrenheit. Observation of shower hot water after running for 2 minutes reached temperature of 78.1 degrees Fahrenheit. During an observation on 3/5/26 at 12:00 p.m. of visitor/staff restroom F revealed that the hand sink hot water after running for 2 minutes reached a temperature of 74.3 degrees Fahrenheit. During an observation on 3/5/26 at 4:16 p.m. of restroom/shower room B revealed that the MS turned the hot water on to heat up. Observation on 3/5/26 at 4:45 pm revealed that the hot water temperature reached 95.3 degrees Fahrenheit. During an interview on 3/5/26 at 10:00 a.m. with CR#1 revealed that CR#1 said there has not been any hot water upstairs for months and that the residents are taken downstairs to receive showers unless they want a cold shower. CR#1 said that the administration and all the staff are aware of the lack of hot water. CR#1 said that he had been told repairs are being made but no completion date is ever provided. During an interview on 3/5/26 at 12:44 p.m. with CNA C revealed CNA C said the restroom and shower rooms hot water takes a very long time to heat up and shower room A never really heats up but shower room B heats up after a long time. CNA C said sometimes the residents are showered upstairs but that most of the time the residents do not want to wait as long as it takes the water to heat so they are taken downstairs to receive their showers. CNA C said he felt that not having hot (continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>water could possibly be a Resident Rights concern for the residents since they must go downstairs to receive a shower. During an interview on 3/5/26 at 1:08 p.m. with CNA D revealed CNA D said the upstairs does not really have access to hot water for the restrooms and the showers and that repairs have been occurring for a while now, at least the entire 4 months that I have worked at the facility. CNA D said that she takes her residents downstairs to receive showers so they will have access to hot water. CNA D said she comes in early to shower her residents since the entire facility was sharing one shower and sometimes it was difficult to get all the showers completed on their assigned day. CNA D said she has spoken with the charge nurses, ADON, and DON, about the hot water issue and has received the same response from everyone that repairs are being made. CNA D said she felt that not having access to hot water upstairs could be a Resident Right violation because the residents do have this right and currently it is not honored. During an interview on 3/5/26 at 1:22 p.m. with HK revealed HK said there has not been hot water upstairs for the entire year she has worked at the facility. HK said there have been repairs occurring, but she was unsure when repairs were to be completed. HK stated she had not brought the lack of hot water concern to administration because all the staff at the facility are aware of the problem. HK stated the upstairs resident receive their showers downstairs. HK stated that the housekeeping staff all get their hot water needed for mopping and cleaning resident rooms from the downstairs supply closet sink. HK stated that she feels not having hot water could be a Resident Right violation. During an interview on 3/5/26 at 1:34 p.m. with LVN A revealed LVN A said she was unsure if the restrooms and shower rooms upstairs had hot water currently. LNV A said she knew there had been issues but she was unsure if repairs had been completed. LVN A said that some residents are taken downstairs to receive showers if they want hot water. LVN A said she did not feel there was any concern with residents receiving timely care with the entire facility sharing one shower because all the staff work together. When asked LVN A said that yes not having hot water could potentially be a Resident Rights concern because it is their right to have access to hot water. During an interview on 3/5/26 at 1:45 p.m. with LVN B revealed LVN B said the upstairs restrooms and shower rooms currently do not have hot water. LVN B said she was unsure of the timeframe of how long the upstairs restrooms and shower rooms had been without hot water. LVN B said there have been repair people out for the last couple of weeks making repairs, but she was also unsure of a completion date for the repairs. LVN B said the residents are currently receiving showers downstairs and the staff are just working together to ensure resident care was not impacted. LVN B said not having hot water could be a Resident Rights concern since they do have the same rights as everybody else. During an interview on 3/5/26 at 1:56 p.m. with CNA E revealed CNA E said she was unsure if the upstairs had hot water, but she suspected that they did not since they brought the residents downstairs to be showered. CNA E said the upstairs residents have been receiving showers downstairs for over a month. CNA E said that she felt not having hot water could potentially be a Resident Rights concern. During an interview on 3/5/26 at 2:10 p.m. with CNA F revealed CNA F said that the upstairs had not had hot water for at least the last 6 months. CNA F stated the resident are taken downstairs to receive showers and that there is only one shower downstairs. CNA F stated the entire facility shares one shower room and sometimes that impacts resident care because everyone is taking turns to use the shower and sometimes residents must wait and that can be a struggle for the staff and an inconvenience for the resident. CNA F stated she felt like not having hot water could be a Resident Rights violation. CNA F stated all the staff and administration are aware that there is no hot water, but no response has been received as to when repairs will be completed. During an interview on 3/5/26 at 2:30 p.m. with MS revealed MS said that upstairs currently did not have hot water and that the system had been under repairs for the last 2 months. MS stated it takes over 10 minutes for the water to heat up to be warm enough to shower. MS said he was unsure if this was impacting resident care by all residents having to share the one downstairs shower, but he did not think it was since he had not heard anything from the nursing staff saying it was. MS said by not having hot water upstairs it could potentially be a Resident Rights (continued on next page)</p>		

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