

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 675977	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/02/2026
NAME OF PROVIDER OR SUPPLIER Village Creek Nursing & Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 3825 Village Creek Rd Fort Worth, TX 76119	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0925 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to maintain an effective pest control program to ensure the facility was free of pests and rodents for 2 of 3 halls (Hall 200 and Hall 400), and 1 of 1 kitchen reviewed for pest control. The facility failed to ensure 200 and 400 halls, and the kitchen were free from pests. This failure could place residents at risk for the potential spread of infection, cross-contamination, and decreased quality of life. Findings included: Hall 400 Interview on 07/02/26 at 9:57 AM, Resident # 1 stated he had seen a few flies in his room. He said, most of the time, it was in the evening. He said he waved them off and found them irritating. Observation on 07/02/26 at 10:20 AM revealed a fly flying around and landing in Resident #1's room. Interview on 07/02/26 at 10:26 AM, Resident #2 stated he sometimes saw flies in the dining room, and they bothered him. He said he used someone else's fly swatter when they came near him. Hall 200 Observation and interview on 07/02/26 at 10:33 AM, revealed Resident #3 lying in bed. A fly was observed landing on the blanket that was covering Resident #3 and flying around the room. Resident #3 stated there was an issue with flies in her room and when they landed on her she would ignore them until they flew away. She said it bothered her that flies were in her room. Interview on 07/02/26 at 10:33 AM, with Resident #3's RP, revealed she had seen medium sized roaches around the window recently. She said she did not tell anyone because she figured the facility had someone come in regularly to spray. Interview on 07/02/26 at 10:40 AM, Resident #4 stated she had seen a lot of flies since she came. She said they were in her room and when she went out of the room. Resident #4 said she did not like it and swatted at them. Interview on 07/02/26 at 12:42 PM, CNA A stated he had seen flies in the building and had not seen them in patient rooms very much. He stated he mostly blamed it on the side door by the patio where residents went to smoke. CNA A stated he was supposed to tell the nurse if he saw any pests so that maintenance could do something about it. He said if flies landed on patients, they could eventually lay larvae and cause problems. He said flies could be annoying and make residents feel frustrated. Observation and interview on 07/02/26 at 1:01 PM revealed CNA B stated, at times, she would see flies, and there was one now (flying in the conference room). She said she would sometimes see flies in resident rooms, and she would report it to the charge nurse or maintenance. CNA B stated flies were nasty and it would be unsanitary. She said it could be uncomfortable for the residents. Interview on 07/02/26 at 1:25 PM, LVN C stated he had seen one or two flies, but not in resident rooms. He said they had a pest control book and would tell maintenance where they saw any pests so they could be sprayed. He said pests carried diseases. Observation and interview on 07/02/26 at 1:49 PM revealed a fly flying around the kitchen and landed on the food processor. A roach was observed crawling on the baseboard and floor near the handwashing sink. The Dietary Manager stated she had seen a couple of flies and saw one a few minutes ago. She stated staff kept food covered and flies could contaminate food. When asked about seeing roaches, she stated pest control came out yesterday and treated. She said when she saw pests, she was supposed to write in the book or tell Maintenance, and the pest control company would come right out. Interview on 07/02/26 at 2:06 PM, the Maintenance Director stated he was responsible to contact pest control if needed, and they came out every Friday. He said there had been an issue with flies last month (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0925 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	(June), and in the morning, each staff member would get a fly swatter and start swatting at the flies. He said the flies came inside from the smoking area. He stated flies carried diseases and said residents could find them annoying. The Maintenance Director stated during Ambassador rounds, staff go room to room to make sure no pests like flies or roaches were sighted, and would see dead roaches or flies from the traps to see if treatment was effective. Interview on 07/02/26 at 3:00 PM, the DON stated no residents had complained of pests. She stated her expectation for staff was they would notify her, Maintenance, or the Administrator. She said Maintenance would contact pest control, and they came out weekly. She stated flies could be an annoyance and no one wanted to see a roach. Interview on 07/2/26 at 3:15 PM, the Administrator stated they prepared every year for flies and made sure to had fly lights in the building and treat the dumpster area. She said a couple of months ago, when the weather started changing, they started buying fly swatters and made sure to get the food out of the dining room as quick as possible. She stated if staff saw a pest, they were to let Maintenance know, they would inform her and then inform pest control so they could address it and have pest control see what they needed to do differently. She said residents could feel annoyed by flies. Record review of the facility's pest control binder reflected the following: Pest control log:- 6/13/26 lg roach - room [ROOM NUMBER]- 6/21/26 lg roach - nourishment room- 6/24/26 roaches - 212 bathroom- 6/25/26 rats - kitchen- 6/29/26 roaches - 214A- 6/29/26 rat - kitchen[Vendor Name] pest services service inspection reports reflected the following:- Report dated 05/13/26 reflected, in part, treated for flies in hallways. - Report dated 06/10/26 reflected, in part, treated for flies in hallways.- Report dated 06/29/26 reflected, in part, placed snap traps in kitchen for reported rats sighting. Record review of the facility's Pest Control policy, revised August 2020, reflected: the Facility maintains an ongoing pest control program to ensure the building and grounds are kept free of insects, rodents, and other pests.		