

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676145	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/24/2025
NAME OF PROVIDER OR SUPPLIER Prairie Estates		STREET ADDRESS, CITY, STATE, ZIP CODE 1350 Main St Frisco, TX 75034	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0656</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to develop and implement a comprehensive person-centered care plan for each resident that included measurable objectives and timeframes to meet a resident's medical, nursing, and mental and psychosocial needs that were identified in the comprehensive assessment for one (Resident #1) of five residents reviewed for care plans. The facility failed to ensure Resident #1's comprehensive care plan addressed their oral care and condition including the resident's risk and/or underlying causes (to the extent possible) of the resident's dental/oral condition and the impact upon the resident's function, mood, and cognition. This failure could place residents at risk of receiving inadequate interventions not individualized to their mental health and dental health care needs. Findings included: Record review of Resident #1's annual MDS dated [DATE], reflected the [AGE] year-old female resident was admitted to the facility on [DATE] with a BIMS score of 13, indicating the resident was cognitively intact but at risk for mild memory/recall difficulties. Diagnoses included: recurrent depressive disorder (persistent sadness, loss of interest, and low energy that affects daily life), anxiety disorder (ongoing excessive worry and nervousness that interferes with daily life), diabetes (a condition where the body can't properly use sugar for energy, leading to high blood sugar and possible complications), and heart disease (blood vessels that carry oxygen and nutrients to the heart get clogged or narrowed by fatty buildup also known as plaque). Resident #1 scored a 5 on the MDS Self-Performance for Oral Hygiene, indicating the resident required set-up or clean up assistance only. Record review of Resident #1's dental record dated 01/28/2025 reflected the resident was seen by the dentist for Step 3 of the denture process (refers to the multi-step phase in the multi-step process of creating custom dentures). The exam reflected the resident was edentulous (missing some or all natural teeth), with gingival inflammation (bleeding gums), and required a new upper partial and full lower denture. The note reflected that the dentist completed a bite registration (procedure to correctly align the new upper flexible partial denture and the new lower full denture). The dentist instructed nursing staff to provide oral hygiene twice daily, removing dentures at night, assist with cleaning, and encourage the resident to wear dentures. Record review of Resident #1' dental record dated 02/20/2025 reflected the resident was seen by the dentist for Step 4 of the denture process. The exam reflected a try-in was performed for the resident's new upper flexible denture and full lower denture. (This step allowed the dentist to verify the fit, comfort, and aesthetics of the dentures before the final versions were made). Record review of Resident #1's dental record dated 03/21/2025 reflected the resident was seen by the dentist for Step 5 of the denture process. The exam reflected the resident was provided with her upper flex partial and full lower dentures. The note reflected the bite, fit, and esthetics were good and the resident was pleased. The note reflected the dentist would return on 03/22/2025 for a follow-up visit and again on 08/20/2025 for her annual exam. Record review of Resident #1's dental record dated 04/04/2025 reflected that the resident was not seen by the dentist as scheduled. The reason why she was not treated stated Patient was Unavailable: hygiene and was signed by the dentist. Record review of Resident #5's Comprehensive Care Plan dated 07/17/2025 revealed there were no goals or interventions related to dental/oral health care needs. During an interview with Resident #1 on 09/23/2025 at 9:15 AM, she reported she was having issues with her dentures. She reported the dentures did not fit and they fell off. She stated the dentures didn't look like real teeth and they felt like plastic. Resident #1 stated she was not offered any adjustments, repairs, or replacements. She said it made it difficult to eat and talk when she had them in. She stated she has not worn them since she got them. She stated she had not seen the dentist since she got them and needed to see the dentist again for another pair. She reported she told the Social Worker about the problem and nothing had been done. She reported she also sent an email to the Social Worker about a month ago and the Social Worker never responded. Resident #1 stated a couple of weeks ago she was eating, and she broke a tooth. She reported the tooth was hurting at first, but it no longer hurt. She stated she told her nurse about the broken tooth and was told by the nurse she would relay that information to the Social Worker. She said her tooth broke because she could not wear her dentures. She reported the broken tooth had made her self-conscious because it had affected the way she talked and chewed. She reported that when she would eat, she had to mostly use her gums and what few teeth she did have. During an interview with LVN A on 09/23/2025 at 10:45 AM, she reported she did not recall any issues regarding Resident #1's dentures or broken tooth. She stated if a resident reported problems with dentures or teeth, she notified the social worker who scheduled</p>		

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<p>F 0790</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide routine and 24-hour emergency dental care for each resident.</p> <p>(continued on next page)</p>

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<p>F 0790</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observations, interviews, and record reviews, the facility failed to provide or obtain from an outside source, routine and 24-hour emergency dental services to meet the needs of 1 of 5 residents (Resident #1) reviewed for dental needs. The facility failed to obtain dental services for Resident #1, who had a broken tooth and oversized dentures. This failure could place the residents at risk for not having their dental needs met. Findings included: Record review of Resident #1's annual MDS dated [DATE], reflected the [AGE] year-old female resident was admitted to the facility on [DATE] with a BIMS score of 13, indicating the resident was cognitively intact but at risk for mild memory/recall difficulties. Diagnoses included: recurrent depressive disorder (persistent sadness, loss of interest, and low energy that affects daily life), anxiety disorder (ongoing excessive worry and nervousness that interferes with daily life), diabetes (a condition where the body can't properly use sugar for energy, leading to high blood sugar and possible complications), and heart disease (blood vessels that carry oxygen and nutrients to the heart get clogged or narrowed by fatty buildup also known as plaque). Resident #1 scored a 5 on the MDS Self-Performance for Oral Hygiene, indicating the resident required set-up or clean up assistance only. Record review of Resident #1's dental record dated 01/28/2025 reflected the resident was seen by the dentist for Step 3 of the denture process (refers to the multi-step phase in the multi-step process of creating custom dentures). The exam reflected the resident was edentulous (missing some or all natural teeth), with gingival inflammation (bleeding gums), and required a new upper partial and full lower denture. The note reflected that the dentist completed a bite registration (procedure to correctly align the new upper flexible partial denture and the new lower full denture). The dentist instructed nursing staff to provide oral hygiene twice daily, removing dentures at night, assist with cleaning, and encourage the resident to wear dentures. Record review of Resident #1' dental record dated 02/20/2025 reflected the resident was seen by the dentist for Step 4 of the denture process. The exam reflected a try-in was performed for the resident's new upper flexible denture and full lower denture. (This step allowed the dentist to verify the fit, comfort, and aesthetics of the dentures before the final versions were made). Record review of Resident #1's dental record dated 03/21/2025 reflected the resident was seen by the dentist for Step 5 of the denture process. The exam reflected the resident was provided with her upper flex partial and full lower dentures. The note reflected the bite, fit, and esthetics were good and the resident was pleased. The note reflected the dentist would return on 03/22/2025 for a follow-up visit and again on 08/20/2025 for her annual exam. Record review of Resident #1's dental record dated 04/04/2025 reflected that the resident was not seen by the dentist as scheduled. The reason why she was not treated stated Patient was Unavailable: hygiene and was signed by the dentist. Record review of Resident #1's dental record dated 05/05/2025 reflected that the resident was not seen by the dentist as scheduled. The reason why she was not treated stated Patient was Unavailable and was signed by the dentist. Record review of Resident #1's electronic health record reflected there were no further attempts, appointments scheduled, or treatment completed with the dentist between 03/21/2025 and 09/23/2025. During an interview with Resident #1 on 09/23/2025 at 9:15 AM, she reported she was having issues with her dentures. She reported the dentures did not fit and they fell off. She stated the dentures didn't look like real teeth and they felt like plastic. Resident #1 stated she was not offered any adjustments, repairs, or replacements. She said it made it difficult to eat and talk when she had them in. She stated she had not worn them since she got them. She stated she had not seen the dentist since she got them and needed to see the dentist again for another pair. She reported she told the Social Worker about the problem and nothing had been done. She reported she also sent an email to the Social Worker about a month ago and the Social Worker never responded. Resident #1 stated a couple of weeks ago she was eating, and she broke a tooth. She reported the tooth was hurting at first, but it no longer hurt. She stated she told her nurse about the broken tooth and was told by the nurse she would relay that information to the Social Worker. She said her tooth broke because she could not wear her dentures. She reported the broken tooth had made her self-conscious because it had affected the way she talked and chewed. She reported that when she would eat, she had to mostly use her gums and what few teeth she did have. During an interview with LVN A on 09/23/2025 at 10:45 AM, she reported she did not recall any issues regarding Resident #1's dentures or broken tooth. She stated if a resident reported problems with dentures or teeth, she notified the social worker who scheduled dental care either within the facility or with an outside dentist, and she also informed the physician as appropriate. She</p>		