

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676207	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/31/2024
NAME OF PROVIDER OR SUPPLIER The Colonnades at Reflection Bay		STREET ADDRESS, CITY, STATE, ZIP CODE 12001 Shadow Creek Parkway Pearland, TX 77584	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>25263</p> <p>Based on observations, interviews, and record review the facility failed to maintain an effective pest control program for 1 of 1 facility reviewed for pest control.</p> <p>The facility failed to ensure the kitchen was free from roaches and gnats.</p> <p>The facility failed to ensure four resident rooms and kitchen were free from roaches .</p> <p>The facility failed to ensure the dining area near the front lobby was free of two flies.</p> <p>This failure placed residents at risk of infection and food-borne illnesses.</p> <p>Findings included:</p> <p>Observation on 5/31/2024 at 10:28am, revealed three black gnats flying in the kitchen .</p> <p>Observation on 5/31/2024 at 12:21pm, revealed the dining area had three flies flying around and unidentified residents swatting at them and eating.</p> <p>Observation on 5/31/2024 at 1:20pm, revealed two roaches climbing on the wall behind a drink machine in the kitchen.</p> <p>In an interview with the Dietary Manager on 5/31/2024 at 10:28am, she stated she had been the DM for one month. She stated she had talked to the Maintenance Director about the gnats and was told it was a gnat season. She stated a local pest control company provided ongoing treatment for the roaches. She said she had not personally seen any roaches, but staff informed her a FM had a roach come out of her bag when she was visiting recently. She denied spraying or fumigating the kitchen for roaches. She stated she was not aware of any negative resident outcomes or illnesses. She said roaches can carry diseases. She said her staff try to keep the kitchen as clean as possible.</p> <p>In an interview with Dietary Aide A on 5/31/2024 at 10:39am, she stated she had been employed for 1 year. She stated the facility does have roaches and gnats especially around the coffee bar but throughout the building. She stated a local company came in almost monthly and as needed to spray for the roaches. She said they usually came after the kitchen was closed for the night. She said they come in and sanitize all the counters and everything in the kitchen afterwards . She said roaches carry germs and could cause the residents to get sick.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p>	<p>In an interview with Dietary Aide B on 5/31/2024 at 10:48am, he stated roaches and gnats were observed in the kitchen often. He stated that a local extermination company came regularly, but they still see both roaches and gnats. He said it seems like the facility was trying to keep the facility free of roaches, but they will not go away .</p> <p>Observation and interview with the Administrator on 5/31/2024 at 11:06am, revealed her to admit she saw gnats flying in the kitchen. She stated that she had not seen any roaches. She stated that they have an ongoing pest control program and that she was told that it was gnat season in this area. She said the facility has a contract for services and was doing everything they could to get rid of all pests in the facility. She admitted that she was aware that some staff saw roaches and gnats in the building. She said roaches can cause food-borne illness and diseases.</p> <p>In an interview with the local contractor and DM on 5/31/2024 at 1:20pm, he stated he came in to replace the fly light that was near the entrance door to the kitchen. He said this should help with fly's and gnats. He said he was not aware the bulb was out. He stated that he spoke with the DM recently about taking fruit such as bananas out of the cardboard boxes they were delivered in and place them in plastic bags. This would help with the flies and gnats. He said he was not aware of a roach infestation. Two roaches were observed crawling up the kitchen wall during the interview. The roaches were observed by the state investigator, the contractor, and the DM. The contractor began to inspect the drink station. He looked underneath and behind it. He stated he did not see any more roaches. The roaches quickly crawled into the ceiling tile.</p> <p>Record review of the maintenance log revealed:</p> <p>5/21/2024- Staff wrote: Room A- Observed cockroach in this room</p> <p>5/20/2024- Staff Wrote: Room A- is infested with roaches all in residents' bed</p> <p>5/17/2024- Staff wrote: Room B- need to be sprayed for roaches.</p> <p>5/11/2024- Staff wrote: Room C- roach observed in resident room</p> <p>4/24/2024- Staff wrote: room D need to spray for insects</p> <p>2/8/2024- Staff wrote: Rooms A and B had roaches</p> <p>Record review of the facility's pest control policy dated 5/2008 stated: Our facility shall maintain an effective pest control program. 1. This facility maintains an on-going pest control program to ensure that the building is kept free of insects and rodents.</p>		