

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676236	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/17/2026
NAME OF PROVIDER OR SUPPLIER Champions Healthcare at Willowbrook		STREET ADDRESS, CITY, STATE, ZIP CODE 13500 Breton Ridge Houston, TX 77070	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to provide pharmaceutical services to assure the accurate dispensing, and administering of all drugs to meet the needs for 2 of 5 residents (CR#1 & CR# 2) reviewed for medication administration, in that: The facility failed to ensure that CR#1's and CR#2's received their medications as ordered by their physician. This failure could place residents at risk of been overmedicated or undermedicated and not getting the therapeutical effect of the medications to improve their quality of life. Record review of CR#1's admission record dated 3/17/2026 revealed she was an [AGE] year-old female who was admitted to the facility on [DATE]. Her diagnoses included cognitive communication (not able to communicate clearly), Type 2 Diabetes (high blood sugar), hypertension (high blood pressure), chronic kidney disease (a condition where the kidneys are damage and are unable to filter waste from the blood) and insomnia (difficulty sleeping). Record review of CR#1's MDS dated [DATE] section C:500 revealed a BIMS score of 10 indicating her cognition was moderately impaired. Record review of CR#1's physician's order dated 3/12/2026, revealed an order for Melatonin oral tablet 3mg, give 1 tablet by mouth at bedtime related to insomnia. Give two hours before bedtime. Record review of CR#1's MAR dated March 2026 for Melatonin oral 3mg give 1 tablet by mouth revealed blanks on the MAR for 3/12/2026, 3/13/2026, 3/14/2025 and 3/15/2026 at bedtime. Record review of the nurse's notes dated 3/12/2026-3/15/2026 revealed no documented reasons why there were blanks on the MAR. Record review of CR#2's admission record dated 3/17/2026 revealed she was a [AGE] year-old female who was admitted to the facility on [DATE] and readmitted [DATE]. Her diagnoses included hyperlipidemia (high level of fat in the blood), dementia(memory loss), acute chronic diastolic heart failure (breathing difficulty), hypothyroidism (underactive thyroid gland resulting in insufficient hormone production), atrial fibrillation (irregular and rapid heart rhythm), protein caloric malnutrition (deficiency of protein and calories that causes impaired growth), allergy(over reaction to harmless substances like pollen), anxiety (worry of fear), Type 2 Diabetes (high blood sugar), neuropathy (damage to the peripheral nervous system), drug induced subacute dyskinesia (involuntary irregular movement), hypertension (high blood pressure), DVT (blood clot form in a deep vein) and insomnia (difficulty sleeping). Record review of CR#2's MDS dated [DATE] section C:500 revealed a BIMS score of 11 indicating she was cognitively intact. Record review of CR#2's physician's orders for March 2026, revealed orders for the following medications.1. Order dated 11/15/2024 for Aspirin 81 mg give 1 tablet by mouth one time a day for DVT prophylaxis (measures taken to prevent diseases rather than treat them).2. Order dated 2/19/2026 for Austedo XR oral tablet extended release 24 hours 12 mg give one by mouth one time a day related to drug induced subacute dyskinesia (a movement disorder appearing days to weeks after starting medications).3. Order dated 05/27/2025 for Claritin oral tablet 10mg give 1 tablet by mouth one time a day related to other allergy sequela (chronic complications resulting from past allergic reaction) at 9:00am.4. Order dated 04/10/2024 for Fluticasone Nasal Suspension 50mg 1 spray in both nostrils one time a day for allergy/ congestion.5. Order dated 08/09/2024 for Furosemide 20 mg give 1 tablet by mouth one time a day related to acute chronic diastolic heart failure.6. Order dated (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>08/09/2024 for Memantine HCL ER 14 mg oral capsule extended release 24 unspecified dementia, moderate mood disturbance.7. Order dated 08/31/2025 for OcuSoft lid scrub original external pad, Apply to right eye topically one time a day for eye drainage.8. Order dated 04/27/2024 for gabapentin 300 mg give 1 tablet by mouth three times a day for neuropathy.9. Order dated 8/31/2025 Metformin HCL oral tablet 500mg give 1 tablet by mouth every 12 hours mouth every 12 hours for DM2.10. Order dated 12/24/2025 for Nystatin Powder 100000 UNIT/GM apply to abdomen topically two times a day for rash. 11. Artificial Tears Ophthalmic Solution Instill 1 drop in both eyes every 12 hours related to dry eyes syndrome. Record review of CR#2's MAR for March 2026 revealed the following medications did not have documented evidence they were given:1. Order dated 11/15/2024 for Aspirin 81 mg give 1 tablet by mouth one time a day for DVT prophylaxis reflected no documented evidence the medication was given on 3/12/2026 at 9:00am. There was blank on the MAR. 2. Order dated 2/19/2026 for Austedo XR oral tablet extended release 24 hours 12 mg give one tablet by mouth one time a day related to drug induced subacute dyskinesia reflected no documented evidence the medication was given on 3/12/25 at 8:00am. There was blank on the MAR.3. Order dated 05/27/2025 for Claritin oral tablet 10mg give 1 tablet by mouth one time a day related to other allergy sequela at 9:00am reflected no documented evidence the medication was given on 3/12/2026. There was blank on the MAR.4. Order dated 04/10/2024 for Fluticasone Nasal Suspension 50mg 1 spray in both nostrils one time a day for allergy/ congestion reflected no documented evidence the medication was given on 3/12/2026. There was blank on the MAR.5. Order dated 08/09/2024 for Furosemide 20 mg give 1 tablet by mouth one time a day related to acute on chronic diastolic heart failure reflected no documented evidence the medication was given on 3/12/2026. There was blank on the MAR.6. Order dated 08/09/2024 for Memantine HCL ER 14 mg oral capsule extended release 24-hour 14 mg. Give 1 tablet by mouth one time a day related to unspecified dementia, moderate mood disturbance reflected no documented evidence the medication was given on 3/12/2026 at 9:00pm. There was blank on the MAR.7. Order dated 08/31/2025 for OcuSoft lid scrub original external pad, apply to right eye topically one time a day for eye drainage reflected no documented evidence the medication was given on 3/12/2026. There was blank on the MAR.8. Order dated 04/27/2024 for gabapentin 300 mg give 1 tablet by mouth three times a day for neuropathy reflected no documented evidence the medication was given on 3/12/2026 at 9:00 am. There was blank on the MAR.9. Order dated 8/31/2025 for Metformin HCL oral tablet 500mg give 1 tablet by mouth every 12 hours for DM2 reflected no documented evidence the medication was given on 3/12/2026 at 9:00 am. There was blank on the MAR. 10. Order dated 12/24/2025 for Nystatin Powder 100000 UNIT/GM apply to abdomen topically two time a day for rash reflected no documented evidence the medication was given on 3/12/2026. There was blank on the MAR. 11. Artificial Tears Ophthalmic Solution Instill 1 drop in both eyes every 12 hours related to dry eyes syndrome reflected no documented evidence the medication was given on 3/12/2026. There was blank on the MAR. In an interview 3/17/2026 at 3:35 pm with LVN C, she said there should be no blanks on the MAR. She said if there were blanks on the MAR it was an indication that medication was not given. She said if the resident refused to take the medication it should be documented as done or not done. In an interview on 3/17/2026 at 4:58pm the DON said there was a PRN nurse that was pulled off the floor and left immediately and as a result she did not get a chance to sign the MAR. She said blanks on the MAR was an indication that the medications were not given. She said there should be no blanks on the MAR. She said if a resident refused his/her medication, the doctor should be notified and documented. She said she was going to check the MAR and in-service the staff on documentation. Record review of the facility Policy and Procedure Charting and Documentation dated May 2007 revealed in part.Definition of Record:The resident's clinical record is a concise account of treatment, care, response to care, signs, symptoms and progress of the resident's condition. Is also necessary to include data needed for identification and communication with family and friends. Complete history of resident and present illness is required under current law and regulations at the time of admission. Record review of the facility policy and procedures (continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Documentation of Medication Administration dated April 2007 revealed in part. Policy statement: The facility shall maintain a medication administration record to document all medications administered. Policy Interpretation and Implementation Administration of medication must be documented immediately (never before) it is given. The documentation must include, as a minimum: Date and time of administration Reason(s) why a medication was withheld, not administered, or refused (as applicable) and signature and title of the person administering the medication.</p>		