

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676308	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/21/2024
NAME OF PROVIDER OR SUPPLIER San Gabriel Rehabilitation and Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 4100 College Park Dr Round Rock, TX 78665	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Make sure that a working call system is available in each resident's bathroom and bathing area.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49099</p> <p>Based on observation, interview, and record review, the facility failed to be adequately equipped to allow residents to call for staff assistance through a communication system which relays the call directly to a centralized staff work area, for 2 of 5 residents (Resident #1 and Resident #2) reviewed for physical environment.</p> <p>The facility failed to ensure Resident #1, and Resident #2 had a working call light in the room.</p> <p>This failure could place residents at risk of not being able to get assistance when needed.</p> <p>Findings included:</p> <p>Record review of Resident #1's face sheet dated 03/21/24 revealed a [AGE] year-old female admitted [DATE] with a diagnosis of infection and inflammatory reaction due to internal fixation device of left femur-subsequent encounter, acute respiratory failure with hypoxia (state in which oxygen is not available in sufficient amounts at the tissue level to maintain adequate homeostasis), local infection of the skin and subcutaneous tissue-unspecified, urinary tract infection-unspecified, hypothyroidism-unspecified (condition resulting from decreased production of thyroid hormones), and hypocalcemia (condition that happens when the levels of calcium in the blood are too low).</p> <p>Record review of Resident #1's MDS assessment dated [DATE] reflected a BIMS score of 13 suggesting cognition was intact.</p> <p>Record review of Resident #1's care plan revised 03/04/24 reflected Resident #1 was at risk for falls with intervention of remind/ encourage resident to use call light for assistance with transfers, keep call light in reach at all times. Care plan reflected Resident #1 required 1 person assist for bed mobility, dressing, and toileting; and 2 person assist with transfers.</p> <p>An observation and interview on 03/21/24 at 04:15 PM Resident #1 stated staff did not answer the call light frequently. She said there are times she must use her personal cell phone to dial the nurse's station to request help. An observation after pushing the call light twice and stepping out of the room revealed the light outside of the room was not flashing and no staff came to the room. A staff member in the hall, CNA A, was alerted and she stated she was not aware of the room having any prior call light function issues. CNA A stated she would submit a maintenance request so that they could have it fixed.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Record review of Resident #2's face sheet dated 03/21/24 revealed a [AGE] year-old female admitted [DATE] with a diagnosis of unspecified fracture of upper end of right humerus- subsequent encounter for fracture with routine healing, pain-unspecified, unspecified fracture of sacrum- subsequent encounter for fracture with routine healing, history of falling, generalized edema (swelling caused due to excess fluid accumulation in the body tissues), and hypokalemia (below normal blood potassium level).</p> <p>Record review of Resident #2's MDS assessment dated [DATE] reflected a BIMS score of 07 suggesting severe cognitive impairment.</p> <p>Record review of Resident #2's care plan revised 03/20/24 reflected resident was at risk for falls with interventions that required the call light to be functional and in reach. The care plan also reflected Resident #2 was incontinent and required the call light in reach as an intervention so that staff could provide assistance.</p> <p>An observation and interview on 03/21/24 at 04:32 PM Resident #2 stated she has had to wait longer than 30 minutes when asking for help via the call light. Resident #2 also had a fall mat at bedside, and a scoop mattress due to being high risk for falls. In an observation of pushing the call light 3 times and walking out of the room revealed the call light was not functioning or flashing above the door. The call light also appeared broken with the middle section of the outlet pad where the call lights are plugged in appeared falling into/behind the wall.</p> <p>An observation and interview on 03/21/24 at 04:35 PM LVN B was observed near the nurses station and called into Resident #2's room. An observation of LVN B pushing the call light multiple times revealed it was still not functioning. LVN B said she was not sure why the call light was not working and was then seen pulling the cord out of the wall and plugging it back in. The call light turned green momentarily before turning off again and not functioning. LVN B stated she would immediately put in a maintenance request and begin checking every other resident's room for additional call light issues. LVN B stated she had not noticed any previous call light function issues and she always makes sure they are within reach before leaving a resident's room. She stated the potential negative outcome to not having a functioning call light would be the residents would not be able to call for help in the event of an emergency or when they need help going to the bathroom.</p> <p>An interview on 03/21/24 at 05:47 PM with the DON she stated she has not noticed any call lights not functioning or was aware of any call light issues. She said if the staff noticed any call light issues, she would expect them to report it to the maintenance director so that it could be fixed. The DON said that a potential negative outcome to residents not having a functioning call light would be the potential for an injury from a fall due to not getting the help they need.</p> <p>An interview on 03/21/24 at 06:14 PM with the Administrator, she said to her knowledge there has not been any issues with the call light system. She said they have a program where the department heads are assigned sections and their responsibility consists of checking for call light placement and functionality every morning. The administrator stated that it was her expectation that the call lights function and alert the nurse's station. She stated that call lights not functioning is considered a safety issue and said, we want the call light system to be functioning, it is a way for residents to make their needs know.</p> <p>(continued on next page)</p>		

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<p>F 0919</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>An interview on 03/21/24 at 06:27 PM with the Maintenance Director, he stated he was not aware of any call light functionality issues. He said if there were any issues it was the staff's responsibility to communicate it to him in his logbook or to stop him in the hall and let him know. He said to his knowledge they are all working as they should, and they have a system in place where the department heads do rounds and check the call lights. The Maintenance Director stated that not being able to access a functioning call light is a safety concern and could lead to a minor or major negative outcome depending on what the resident is calling about.</p> <p>Record review of maintenance request logs from January 2024 through March 2024 revealed the Maintenance Director was notified several times of problems with resident call lights which were addressed.</p> <p>Policy on call lights was requested on 03/21/24 from the Administrator and was not provided by exit.</p>		