

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676309	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/24/2025
NAME OF PROVIDER OR SUPPLIER Baywood Crossing Rehabilitation & Healthcare Cente		STREET ADDRESS, CITY, STATE, ZIP CODE 5020 Space Center Blvd Pasadena, TX 77505	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0791</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide or obtain dental services for each resident.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0791</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review the facility failed to assist residents in obtaining routine and 24-hour emergency dental care for 1 of 11 residents (Resident #1) reviewed for dental services in that: The facility failed to assist Resident #1 with obtaining dental services between 7/6/25 when dental pain was noted in Resident #1's electronic medical record and on 8/12/25 when Resident #1's family member made a grievance with the facility regarding Resident #1 wanting to see a dentist. This failure could place residents at risk of not having their oral health care needs met or dental pain. The findings include: Record review of Resident 1's face sheet, dated 10/15/25, revealed a 59- year-old male who was admitted to the facility on [DATE]. Resident #1 had a diagnosis which included Hemiplegia and Hemiparesis (one sided weakness) following Cerebral Infarction (Stroke) Record review of Resident #1's quarterly MDS, dated [DATE], revealed a BIMS score of 13, which indicated the resident's cognition was intact. Record review of Resident 1's Health Drive record, revealed treatment notes that prophylaxis was performed and varnish applied. Resident #1's tooth #19 (tooth in left lower side of mouth) broke four days ago and was hurting. Record review of Resident #1's progress notes did not reveal any notes made by the social worker related to dental care during June or July of 2025. Record review of Resident #1's progress note, by LVN A, dated 7/6/25 at 5:10 p.m., revealed Resident complain of dental pain. Roommate explained that resident has had recent dental pain, avoiding eating due to dental pain. This nurse left message with RP, requesting a return call to see if any dental appointment has been set up. Awaiting return call. This nurse to note to Social Services. Noted in MD A communication book. Record review of Resident #1's progress note, dated 8/12/25, by the Social Worker, revealed Resident #1's family member expressed concern regarding Resident #1's dental care and stated a dental appointment was needed. The note revealed Resident #1's family member was informed the facility dentist visited quarterly and was unable to provide unscheduled visits for individual residents. Resident #1's family member was advised they may take Resident #1 to an outside dentist of their choice prior to the next scheduled on-site dental visit on 8/19/25. The Social Worker plan included to invite Resident #1's family to a care plan meeting to provide a list of local dental providers accepting Resident #1's insurance; offer assistance in scheduling and arranging transportation for an earlier appointment, if desired; and follow up with Resident #1's family after scheduled 8/19/25 dental visit to assess satisfaction and address any remaining concerns. Record review of Resident #1's progress note, dated 8/14/25, by the Social Worker, revealed the Social Worker interviewed Resident #1 following his dental appointment on 8/14/25. The progress note revealed Resident #1 said he may be receiving a dental bridge, and his tooth no longer caused him pain, and two teeth were to be extracted at the next visit. Record review of Resident #1's Dental-Clinical History, dated 8/18/25, revealed pain/discomfort to upper left side. Note also revealed plan for extraction of tooth #14 (tooth in left upper side of mouth) and bridge for teeth #19, #20, and #21 (teeth in left lower side of mouth). Record review of Resident #1's electronic medical record did not reveal any other dental notes from June to August 2025. Record review of Resident #1's Order Summary Report with active orders as of 10/15/25 revealed appointment with local dentist on 8/14/25 at 10:30 a.m. Record review of Resident #1's August 2025 MAR/TAR revealed appointment on 8/18/25 at 11 a.m. with a local dentist and appointment with oral surgeon on 8/22/25 at 1 p.m. Record review of Grievance/Complaint Report, dated 8/11/25, revealed grievance for Resident #1 by Resident #1's family member due to Resident #1 wanting to see a dentist. Grievance revealed Resident #1 was approved for a filling and was scheduled for 8/19/25. Record review of Resident #1's weights did not reveal any weight loss from June to August of 2025. Record review of Resident 2's quarterly MDS, dated [DATE], revealed a BIMS score of 15, which indicated cognition was intact. During interview on 10/14/25 at 12:56 p.m. with Resident #1's family member revealed he believed the tooth infection was taken care of at the time of the interview and was a huge ordeal. Resident #1's family member said Resident #1 had the infection for probably two months and there was no sense of urgency from the facility. Resident #1's family member said Resident #1 had a tooth extraction and something else. Resident #1's family member said Resident #1's other family member had to schedule those appointments. Resident #1's family member said the facility told them they had to take Resident #1 to the dentist and pay for the services. Resident #1's family member said Resident #1's tooth issues started during the summer of 2025 and was resolved in August of 2025. Resident #1's family member said Resident #1 had not to the point he did not want to tell anybody anything because the facility would not do anything so he</p>		