

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676447	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/18/2024
NAME OF PROVIDER OR SUPPLIER Ignite Medical Resort San Antonio, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 6035 Eckhert Rd San Antonio, TX 78229	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42402</p> <p>Based on interview, and record review the facility failed to provide pharmaceutical services (including procedures that assist the accurate acquiring, receiving, dispensing ,and administering of all drugs and biologicals) to meet the needs of each resident for 1 of 3 residents(Resident #1) reviewed for pharmacy services.</p> <p>The facility failed to acquire and administer Resident #1's scheduled dose of Dexamethasone (a corticosteroid that prevents the release of substances in the body that cause inflammation.) on 7/7/2024 and 7/8/2024.</p> <p>This failure could place residents at risk for pain and poor quality of life.</p> <p>The findings were:</p> <p>Record review of Resident #1's face sheet, dated 7/17/2024 revealed a [AGE] year-old female with an admitted [DATE] and diagnoses which included neoplasm of cerebral meninges, (A meningioma is a tumor that grows from the membranes that surround the brain and spinal cord, called the meninges. A meningioma is not a brain tumor, but it may press on the nearby brain, nerves and vessels.) hyperlipidemia, (high cholesterol)unspecified dementia(Dementia is the loss of cognitive functioning - thinking, remembering, and reasoning - to such an extent that it interferes with a person's daily life and activities.), anxiety disorder, hypertension (high blood pressure) and muscle weakness.</p> <p>Record review of Resident #1's MDS dated [DATE] revealed a BIMS score of 00 which indicated the resident was cognitively impaired.</p> <p>Record review of Resident #1's physician's orders from 6/27/2024 to 7/31/2024 revealed a physician order for Dexamethasone oral tablet 4mg give 1 tablet every six hours. The order start date was 6/27/2024.</p> <p>Record review of Resident #1's July 2024 MAR revealed Dexamethasone oral tablet 4mg give 1 tablet every six hours and was documented as not given due to medication unavailable on 7/7/2024 and 7/8/2024every 6 hours. (12:00 am,6:00 am,12:00pm,6:00 pm missing a total of 8 doses in 2 days)</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Record review of Resident #1's Nurse Practitioner notes dated 7/12/2024 at 11:00 am revealed: no signs of distress noted, family at bedside, patient follows commands but appears weak, family states patient was sitting up eating and talking this morning prior to PT. Patient typically becomes sleeper after therapy based on my encounters with her and family confirms. Discussed concerns with patient family member regarding dexamethasone. Patient seemed to decline after missing 2 days of by mouth dexamethasone. Administration aware of issue. Patient was started on IV dexamethasone and seems back to baseline.</p> <p>During an interview on 7/18/2024 at 10:40 am the DON stated the facility should maintain 7 days of medication in the facility. She stated staff should monitor medications to ensure medications are re-ordered as needed. The DON stated Dexamethasone was not a common medication in the facility therefore it was not in the E Box(emergency supply box) to be available for staff to obtain it. The DON stated the pharmacy was new and it was a holiday weekend along with the pharmacy themselves needing to order the Dexamethasone as they did not have it in stock. She stated she had been working with the pharmacy like a QAPI meeting in order to ensure there were no delays on medications being delivered. The DON further stated the physician for Resident #1 had been notified of not receiving the medication with no physician orders given.</p> <p>During an interview on 7/18/2024 at 11:10 am MA C stated medications were in PCC profile of residents for administration. The process of ordering medications was to look at the available medication and check to see if there was a 7 day supply available. There was not . MA C wrote the medication down and gave it to the nurse to order. If the medication was not available, then the process was to look in the overflow drawer and if it was not found then tell the nurse and they will order the medication. There was a stock box that had different medications in it but the Dexamethasone was not in the stock box.</p> <p>An interview was attempt for Nurse Practitioner on 7/18/2024 at 12:49 pm but was unsuccessful.</p> <p>During an interview on 7/18/2024 at 1:40 pm MA D stated medications are in PCC profile of residents for administration. The process of ordering medications was to check the available medication and check to see if there was a 7 day supply available or if more days were needed. If the medication was not available, then the process was to look in the extra drawer and if it was not found then tell the nurse and they would order the medication. The pharmacy provided am and pm delivery. MA D stated she documented in the residents EMR on 7/7/2024 and 7/8/2024 at 6:00 pm that she had not given the Dexamethasone for Resident #1 due to the medication not being available. She further stated she was aware that the medication had been ordered and was waiting for delivery as she had seen the order sheet.</p> <p>During an interview on 7/18/2024 at 2:10 pm MA E stated she documented in the residents EMR on 7/7/2024 and 7/8/2024 at 12:00 pm that she had not given the Dexamethasone for Resident #1 due to the medication not being available. She further stated she was aware that the medication had been ordered and was waiting for delivery as the nurse(LVN G) had told her.</p> <p>An interview attempt for LVN G on 7/18/2024 at 1:15 pm was unsuccessful after 2 attempts.</p> <p>(continued on next page)</p>		

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<p>F 0755</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Record review of a facility policy titled Medication Ordering and Receiving from Pharmacy Provider dated 1/23 revealed: Policy: Medications and related products are received from the provider pharmacy on a timely basis. Emergency/Stat medication order when medication is not available in the emergency kit. An Emergency/Stat order is placed with the provider pharmacy and the pharmacy is called by nursing staff to request STAT.</p>		