

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676463	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/19/2025
NAME OF PROVIDER OR SUPPLIER Crimson Heights Health & Wellness		STREET ADDRESS, CITY, STATE, ZIP CODE 19279 McKay Dr. Humble, TX 77338	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to maintain an effective pest control program so that the facility was free of pests and rodents for 2 of 7 (Residents #1 and #2) resident rooms reviewed for environment.-The facility provided refrigerator located in the room of Resident #1 and #2 on 08/19/2025 was observed with dead insects.This failure has the potential to placed residents at risk for disease and a decline in their physical health. Findings included:Record review of Resident#1's Face Sheet dated 08/19/2025 revealed, a [AGE] year-old female who admitted to the facility on [DATE] with diagnosis to include dementia, anxiety, and Dysphagia (difficulty swallowing). Record review of Resident#1's Quarterly MDS assessment dated [DATE] revealed in section C a BIMS score of 02 indicating she was severe cognitive impairment. She was assessed to have Mechanically altered diet in Section K. Record review of the EMR (electronic medical record) of Resident #1 revealed physician order dated 079/27/2023 for a Pureed Diet with no added salt. Record review of Resident #1's Care Plan dated 07/24/2025 revealed:Focus: Resident is at risk for malnutrition and/or dehydration related to: NAS pureed diet and dx of dementia.Goal: will maintain nutritional status as evidenced by no significant weight change through next review. Will receive appropriate diet as ordered by physician.Intervention: encourage intakes of foods and fluids, offer alternatives if intakes do not appear adequate.Record review of Resident#2's Face Sheet dated 08/19/2025 revealed, a [AGE] year-old female who admitted to the facility on [DATE] with diagnosis to include dementia, anxiety, and Dysphagia (difficulty swallowing).Record review of Resident#2's Quarterly MDS assessment dated [DATE] revealed in section C a BIMS score was not scored because the resident rarely/never understood indicating she had severe cognitive impairment. She was assessed to have a feeding tube and mechanically altered diet in Section K. Record review of the EMR (electronic medical record) of Resident #2 revealed physician order dated 04/01/2025 for a Pureed Diet Continue PEG for supplemental nutrition as needed. Record review of Resident #2's Care Plan dated 06/09/2025 revealed:Focus: Resident receives a House Pureed diet and is at risk for malnutrition and weight.fluctuations.Goal: receive adequate nutrition and fluid intake and will not experience significant weight fluctuations thru the next review date.Intervention: Serve diet as ordered per MD.Focus: receives enteral tube feeding to supplement oral intake as needed.Goal: will remain free of complications related to Gtube; including: aspiration/infection.Intervention: Flush tube with 150 cc's warm water before and after tube feeding administration.In a phone interview on 08/19/2025 at 9:30am with Resident #1's family member, she said that when she visited on 08/17/2025 there was an odor coming from the refrigerator located in the room of Resident#1 and #2. She said that she opened the refrigerator and found what appeared to be dead gnats caused by decaying food inside. She said that she cleaned the refrigerator, discarded the items in the outside dumpster, and she did not speak to facility staff about her concerns. In an observation on 08/19/2025 at 10:30am video and photograph evidence were received from Resident #1's family member and dated Sunday at 3:48pm. The video and photographs showed a mini refrigerator with a brown bag on the bottom shelf, and what appeared to be small black insects on the bottom shelf. In an observation on 08/19/2025 at 10:45am, the room of Resident#1 and #2 was cleared of food items in the cabinet and refrigerator with no sign of insects. In an effort to interview both Resident#1 on 08/19/2025 at 10:45am, she was found to be non-interviewable. In an effort to interview both Resident#2 on 08/19/2025 at 10:50am, she was found to be non-interviewable. In an interview and observation on 08/19/2025 at 11:05am with Nurse Aide A, she said that she did not know who had the responsibility to clean out refrigerators located in the residents' room or how often. She said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control. In an interview and observation on 08/19/2025 at 11:10am with Housekeeper, she said that the housekeepers should check the refrigerators located in the resident's room daily for cleanliness. She said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control. In an interview and observation on 08/19/2025 at 11:15am with RN B, he said that he did not know who had the responsibility to clean out refrigerators located in the resident's room or how often. He said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control. In an interview and observation on 08/19/2025 at 11:05am with Nurse Aide C, she said that she did not know who had the responsibility to clean out refrigerators located in the resident's room or how often. She said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control.</p>		

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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. (continued on next page)		

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<p>F 0812</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review the facility failed to store, prepare, distribute, and serve food in accordance with professional standards for 3 of 7 (Residents #1,2, and 5) reviewed for food service safety. -The facility provided refrigerator located in the room of Resident #1 and #2 on 08/17/2025 was observed with a food item with an unknown use by date that appeared to be in a stage of decay, dead insects, and unpleasant odor. -The facility provided refrigerator located in the room of Resident #5 was observed to have expired ThickenLemon Flavored Water on 08/19/2025 with a package use by date of 05/09/2025. These failures could place residents at risk of foodborne illness and food contamination. Findings included: Record review of Resident#1's Face Sheet dated 08/19/2025 revealed, a [AGE] year-old female who admitted to the facility on [DATE] with diagnosis to include dementia, anxiety, and Dysphagia (difficulty swallowing). Record review of Resident#1's Quarterly MDS assessment dated [DATE] revealed in section C a BIMS score of 02 indicating she was severe cognitive impairment. She was assessed to have Mechanically altered diet in Section K. Record review of the EMR (electronic medical record) of Resident #1 revealed physician order dated 07/24/2025 revealed: Focus: Resident is at risk for malnutrition and/or dehydration related to: NAS pureed diet and dx of dementia. Goal: will maintain nutritional status as evidenced by no significant weight change through next review. Will receive appropriate diet as ordered by physician. Intervention: encourage intakes of foods and fluids, offer alternatives if intakes do not appear adequate. Record review of Resident#2's Face Sheet dated 08/19/2025 revealed, a [AGE] year-old female who admitted to the facility on [DATE] with diagnosis to include dementia, anxiety, and Dysphagia (difficulty swallowing). Record review of Resident#2's Quarterly MDS assessment dated [DATE] revealed in section C a BIMS score was not scored because the resident rarely/never understood indicating she had severe cognitive impairment. She was assessed to have a feeding tube and mechanically altered diet in Section K. Record review of the EMR (electronic medical record) of Resident #2 revealed physician order dated 04/01/2025 for a Pureed Diet Continue PEG for supplemental nutrition as needed. Record review of Resident #2's Care Plan dated 06/09/2025 revealed: Focus: Resident receives a House Pureed diet and is at risk for malnutrition and weight fluctuations. Goal: receive adequate nutrition and fluid intake and will not experience significant weight fluctuations thru the next review date. Intervention: Serve diet as ordered per MD. Focus: receives enteral tube feeding to supplement oral intake as needed. Goal: will remain free of complications related to Gtube; including aspiration/infection. Intervention: Flush tube with 150 cc's warm water before and after tube feeding administration. Record review of Resident #5's Face Sheet dated 08/19/2025 revealed, a [AGE] year-old female who admitted to the facility on [DATE] with primary diagnosis Naegleriasis (infection of the brain). Record review of Resident #5's admission MDS assessment dated [DATE] revealed in section C a BIMS score was not scored because the resident rarely/never understood indicating she had severe cognitive impairment. She was assessed to have a feeding tube in Section K. Record review of the EMR (electronic medical record) of Resident #5 revealed physician order dated 06/14/2025 for a diet NPO. Record review of Resident's #5's Care Plan dated 07/02/2025 revealed: Focus: is at risk for aspiration due to presence of feeding tube related to dysphagia fluctuations. Goal: not develop symptoms of aspiration until next review. Tolerate tube feeding as evidenced by stable weight, no s/sx complaints of bloating. Intervention: Administer feeding via g-tube as ordered. Focus: is at risk for dehydration and weight fluctuations r/t NPO status. Goal: will be free from signs and symptoms of dehydration as evidenced by: moist mucous membranes, good skin turgor, and labs within normal limits. Intervention: h20 at 30 ml/hr (milliliter each hour). In a phone interview on 08/19/2025 at 9:30am with Resident #1's family member, she said that when she visited on 08/17/2025 there was an odor coming from the refrigerator located in the room of Resident#1 and #2. She said that she opened the refrigerator and found what appeared to be dead gnats caused by decaying food inside. She said that she cleaned the refrigerator, discarded the items in the outside dumpster, and she did not speak to facility staff about her concerns. In an observation on 08/19/2025 at 10:30am video and photograph evidence were received from Resident #1's family member and dated Sunday at 3:48pm. The video and photographs showed a mini refrigerator with a brown bag on the bottom shelf, and what appeared to be small black insects on the bottom shelf. The video showed someone to open the brown bag, and inside contained what appeared to be a rotisserie chicken that was black with decay and with a white fuzzy substance on the</p>		

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F 0925 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Make sure there is a pest control program to prevent/deal with mice, insects, or other pests. (continued on next page)

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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to maintain an effective pest control program so that the facility was free of pests and rodents for 2 of 7 (Residents #1 and #2) resident rooms reviewed for environment.-The facility provided refrigerator located in the room of Resident #1 and #2 on 08/19/2025 was observed with dead insects.This failure has the potential to placed residents at risk for disease and a decline in their physical health. Findings included:Record review of Resident#1's Face Sheet dated 08/19/2025 revealed, a [AGE] year-old female who admitted to the facility on [DATE] with diagnosis to include dementia, anxiety, and Dysphagia (difficulty swallowing). 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In an interview and observation on 08/19/2025 at 11:05am with Nurse Aide A, she said that she did not know who had the responsibility to clean out refrigerators located in the residents' room or how often. She said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control. In an interview and observation on 08/19/2025 at 11:10am with Housekeeper, she said that the housekeepers should check the refrigerators located in the resident's room daily for cleanliness. She said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control. In an interview and observation on 08/19/2025 at 11:15am with RN B, he said that he did not know who had the responsibility to clean out refrigerators located in the resident's room or how often. He said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control. In an interview and observation on 08/19/2025 at 11:05am with Nurse Aide C, she said that she did not know who had the responsibility to clean out refrigerators located in the resident's room or how often. She said that food should not be left to rot and mold inside a refrigerator, because it could cause a smell or issue with pest control.</p>		