

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  676470	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/21/2025
NAME OF PROVIDER OR SUPPLIER  Caraday of Houston		STREET ADDRESS, CITY, STATE, ZIP CODE  6534 Stuebner Airline Road Houston, TX 77091	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0561  Level of Harm - Minimal harm or potential for actual harm  Residents Affected - Some	Honor the resident's right to and the facility must promote and facilitate resident self-determination through support of resident choice.  (continued on next page)

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0561</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on interviews and record review, the facility failed to promote and facilitate resident self-determination through support of resident choice for 1 of 6 residents (CR#1) reviewed for resident rights. The facility failed to ensure that CR#1 had the opportunity to exercise rights regarding those things that were important in their life. The facility failed to promote self-determination by not having hot water in the facility, which prevented each from taking showers. This failure could place residents at risk of decreased self-worth due to their preferences not being met. The findings include: Record Review of CR#1's face sheet revealed a [AGE] year-old male who was admitted to the facility on [DATE] and discharged on 10/21/25 with diagnoses of Cerebral Infarction (Stroke), COPD (lung disease), Viral Hepatitis C (Liver Damage), and Type 2 Diabetes (Increase sugar levels). Record Review of CR#1's MDS Quarterly dated 9/19/25 revealed a BIMS score of 15 (which means CR#1 had normal cognitive functioning). CR#1 had impairment on one side (upper and lower extremities) and used a wheelchair for mobility; CR#1 needs partial/moderate assistance from staff for shower/bathing, which includes transferring in/out of the tub/shower. Record Review of CR#1's care plan dated 4/4/25 revealed: Problem: CR#1 has an ADL self-care performance deficit r/t impaired mobility. Date initiate 4/4/25. Rev. 5/7/25. Goal: CR#1 will maintain current level of function in through the review date. Date initiate 4/4/25. Rev. 5/7/25. Target: 10/25/25. Interventions: Bathing/Showering: CR#1 requires (limited to extensive) by (1) staff with shower. Date initiate 4/4/25. Rev. 8/20/25. Contractures: CR#1 has contractures of the left hand. Provide skin care, washing and drying hand to keep clean and prevent skin breakdown. Date initiate 4/4/25. Rev. 8/20/25. Record Review of Nursing Notes (administration Note) dated 8/5/25 at 11:05 a. m., by RN revealed, Resident complained of not receiving a hot shower due to facility plumbing problems. Plumbing problems have been resolved as of 8/4/25. Resident offered shower however informed that the shower temperature is lukewarm. Resident refuses stating quote I will wait as I want a hot shower and quote at 11:00 AM resident noted to be in hallway after taking recent hot shower. Residents stated satisfaction after hot shower. Record Review of an email from the OMB dated 9/30/25 at 3:00pm to the Admin revealed the following Correspondence: Good morning Admin, I got a message from resident we discussed regarding temperature of showers. They are stating that it is running cold and that attendant is stating that they are refusing a shower. They state they do not want to take a cold shower. Would you kindly advise? Record Review of email from the Admin to the OMB. dated 9-30-25 revealed the following Correspondence: The water is not as hot right now because the washers and kitchen is in full use. The maintenance director was notified and turned the temperature up. After lunch clean up the temperature will be at its hottest and he can have a shower then. Record review of HHSC complaint dated 8/5/25 revealed, CR#1 had not showered in several weeks and the facility staff kept saying there was no hot water. 11/20/25 3:00pm Observation Rounds with Maintenance and observed the water temps in five rooms room [ROOM NUMBER] - Temp 106S room [ROOM NUMBER] - Temp 106S room [ROOM NUMBER] - Temp 109S room [ROOM NUMBER] - Temp 102S room [ROOM NUMBER] - Temp 108 During a telephone interview on 11/20/25 at 1:26 p.m., RN she stated the facility was always losing hot water in the residential area, specifically showers. RN stated residents did not get showers or didn't take showers because the water was too cold. She stated residents complained to the administration and the ombudsman. In an interview on 11/20/25 at 3:22 p.m., the Maint, he stated it was a pump that was inoperable that affected the entire building. He stated he was not here during this issue. He stated on 8/21/25 the circular pump in the boiler room failed and had to be replaced the same day. He stated the failure created an issue with water temps in other areas of the facility. He stated the hot water in the kitchen causes the other areas of the facility to have a cold temperature, which may have included the resident shower areas. During the interview with Maint, the Admin provided an invoice for plumbing repair. In an interview on 11/20/25 at 4:05 p.m., the Admin stated that the facility is going through a new organization and when she became aware of the water issue it was addressed immediately. She stated this issue began under the outgoing corporate ownership, not the current, which she represented. In an interview on 11/20/25 at 5:34 p.m., Resident #2 stated the hot water was out for about 3 weeks to a month and she could not bathe or shower because it was too cold. Resident #2 stated the water is getting hot now. In an interview on 11/20/25 at 5:45 p.m., Resident #3 stated he is doing well. He stated the hot water was out for about 2-3 weeks. Resident #3 stated the water is getting hot now. In an interview on 11/20/25 at 6:00 p.m. Resident #4 she stated the hot water was off for about a week but it could have been longer but she was</p>		