

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676475	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/10/2024
NAME OF PROVIDER OR SUPPLIER Riverwood Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 600 Bacon Street Madisonville, TX 77864	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure that residents are free from significant medication errors. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45070 Based on observation, interview, and record review, the facility failed to ensure 9 residents (Residents #1, Resident #2, Resident #3, Resident #4, Resident #5, Resident #6, Resident #7, Resident #8 and Resident #9) of 12 residents reviewed for medication administration were free of significant medication errors. Resident #1, Resident #2, Resident #3, Resident #4, Resident #5, Resident #6, Resident #7, Resident #8 and Resident #9 did not receive their evening medications scheduled in the evening (to be administered between 4:00pm and 6pm) on 05/01/24 and 05/07/24 as ordered by the physician, placing them at risk. These failures could place residents at risk for not receiving the intended therapeutic benefit of the medications. Findings included: Resident #1 Record review of the face sheet of Resident #1 dated 05/10/24 revealed Resident #1 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. Her diagnoses included Hypertension, Unsteadiness on feet, Lack of Coordination, Asthma, Major Depressive Disorder, Alcoholic Cirrhosis of liver (Healthy liver cells are replaced by scar tissues), Type 2 diabetes Mellitus and Pain in left thigh, ankle, joints of left foot, lower leg, foot, and foot drop. Record review of the initial MDS of Resident #1 dated 02/25/24 revealed she had a BIMS score of 12, indicative of moderate cognitive impairment. Record review of the Care Plan of Resident #1 dated 03/05/24 revealed she had Hypertension and takes Gabapentin for Neuropathy. The relevant intervention was administering anti-hypertensive medications and Gabapentin as ordered by MD. Record review of the physician's order and the May 2024 MAR of Resident #1 revealed, there were physician's orders and on 05/01/24 and 05/07/24, Resident #1 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1. Propranolol HCl Oral Tablet 10 MG (Propranolol HCl): (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Give 1 tablet by mouth two times a day related to essential (primary) hypertension hold for sbp <110 or hr <60. 2. Gabapentin Oral Capsule 100 MG(Gabapentin): Give 1 capsule by mouth three times a day related to alcoholic polyneuropathy. 3. Hydralazine hcl Oral Tablet 25MG (Hydralazine HCl): Give 1 tablet by mouth three times a day related to essential (primary) hypertension. Hold if bp 100/60 hr 60. During an observation and interview on 05/10/24 at 3:00 p.m., Resident #1 was in her room sitting on a chair and stated she was not remembering omission of any medications. She stated she received all her medication on this day and on the previous day. Resident #2 Record review of the face sheet of Resident #2 dated 05/10/24 revealed Resident #2 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. His diagnoses included Cerebral Infarction, Type 2 Diabetes Mellitus, Vascular Dementia (Memory Loss), Psychotic Disturbance, Mood Disturbance, and anxiety, Hypertension and Cognitive Communication Deficit (difficulty with thinking and how someone uses language.). Record review of the quarterly MDS dated [DATE] for Resident #2 revealed he had a BIMS score of 04, indicative of severe cognitive impairment. Record review of the Care Plan dated 03/08/24 for Resident #2 revealed he had Diabetes Mellitus and impaired thought processes related to Dementia. The relevant intervention was administering medications as ordered by MD. Record review of the physician's order and the May 2024 MAR of Resident #2 revealed, there were physician's orders and on 05/01/24, Resident #2 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1.Depakote Sprinkles Oral Capsule Delayed Release Sprinkle 125 MG (Divalproex Sodium): Give 3 capsule by mouth two times a day related to dementia in other diseases classified elsewhere, unspecified severity, with other behavioral disturbance. 2.metformin HCl Tablet 1000 MG: Give 1 tablet orally two times a day for hyperglycemia. Observation and interview on 05/10/24 at 11:00 a.m., revealed Resident #2 was laying in his bed and appeared confused. When the investigator asked if he received all his medications regularly, he nodded and said nothing. (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Resident #3 Record review of the face sheet of Resident #3 dated 05/10/24 revealed Resident #3 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. Her diagnoses included Cerebral Infarction, Muscle Spasm, Insomnia, Schizoaffective Disorder, Major Depressive Disorder, Hypertension, Cognitive Communication deficit, Pain, and Type 2 Diabetes Mellitus. Record review of the quarterly MDS of Resident #3 dated 04/02/24 revealed she had a BIMS score of 15, indicative of intact cognition. Record review of the Care Plan dated 03/05/24 for Resident #3 revealed she had pain medication therapy related to CVA (stroke), muscle spasms. The relevant intervention was administering medication as ordered by MD. Record review of the physician's order and the May 2024 MAR of Resident #3 revealed, there were physician's orders and on 05/03/24 and 05/07/24, Resident #3 did not receive the following medication scheduled in the evening (to be administered between 4:00pm and 6pm). 1.Gabapentin Oral Tablet (Gabapentin): Give 600 mg by mouth three times a day related to pain, unspecified. Observation and interview on 05/10/24 at 11:30 a.m., revealed Resident #3 was lying in her bed and she stated she could remember about 05/03/24 and 05/07/24 . She stated she had all her medications this day and the previous day. She said her pain was under control with the help of her medications. Resident #4 Record review of the face sheet of Resident #4 dated 05/10/24 revealed Resident #4 was [AGE] years old and was admitted to the facility on [DATE]. Her diagnoses included Heart Failure, Major Depressive Disorder, Anxiety Disorder, Ischemic Cardiomyopathy (Heart's decreased ability to pump blood properly, due to myocardial damage brought upon by restricted oxygen supply), End stage Renal Disease (end stage Kidney disease), Generalized Anxiety Disorder, Chronic Pain, Type 2 Diabetes Mellitus, Fibromyalgia (chronic fatigue and whole body pain) and Hypertension, Record review of the quarterly MDS dated [DATE] for Resident #4 revealed she had a BIMS score of 09, indicative of moderate cognitive impairment. Record review of the Care Plan dated 04/27/24 for Resident #4 revealed she had Congestive Heart Failure and was on Gabapentin for Chronic Pain Neuropathy. The relevant intervention was, administering cardiac and pain medications as ordered and requested. Record review of the physician's order and the May 2024 MAR of Resident #4 revealed, there were physician's orders and on 05/01/24 and 05/07/24, Resident #4 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1.Isosorbide Dinitrate Tablet 10 MG: (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Give 1 tablet by mouth two times a day for Heart failure related to acute systolic (congestive) heart failure 2. Gabapentin Capsule 300 MG: Give 1 capsule by mouth three times a day related to Fibromyalgia. Observation and interview on 05/10/24 at 3:00 p.m., revealed Resident #4 was sitting on her bed and communicating with her roommate. She stated she received medications regularly every day. Resident #5 Record review of the face sheet Resident #5 dated 05/10/24 revealed Resident #5 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. Her diagnoses included Dementia, Psychotic Disturbance, Mood Disturbance, Anxiety, Major Depressive Disorder, Hypertension and Peripheral Autonomic Neuropathy (disorders affecting the peripheral nerves that automatically). Record review of the quarterly MDS dated [DATE] for Resident #5 revealed she had a BIMS score of 07, indicative of severe cognitive impairment. Record review of the Care Plan dated 02/15/24 for Resident #5 revealed she had Hypertension, GERD (stomach acid repeatedly flows back), neuropathy. The relevant intervention was administering relevant medications as ordered by the MD. Record review of the physician's order and the May 2024 MAR Resident #5 revealed, there were physician's orders and on 05/01/24 and 05/07/24, Resident #5 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1. Lisinopril Oral Tablet 20 MG(Lisinopril): Give 1 tablet by mouth two times a day for Essential (Primary) hypertension. 2. Neurontin Oral Capsule 300 MG(Gabapentin): Give 300 mg by mouth three times a day for neuropathy Take 300 mg BID and at night. Observation and interview on 05/10/24 at 1:00 p.m., revealed Resident #5 was in her bed awake however was unable to communicate. Resident #6 Record review of the face sheet of Resident #6 dated 05/10/24 revealed Resident #6 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. Her diagnoses included Acute and Chronic Respiratory Failure, Constipation, Congestive Heart failure, Pain, and Anxiety Disorder, (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Record review of the quarterly MDS dated [DATE] for Resident #6 revealed she had a BIMS score of 12, indicative of moderate cognitive impairment. Record review of the Care Plan date 02/15/24 for Resident #6 revealed she had Hyperlipidemia and Constipation. She also had Pain medication Therapy of Tramadol related to Gout, Chronic Pain, and Peripheral Venous Insufficiency (Leg veins don't allow blood to flow back up to your heart) and constipation. The relevant intervention was, administering respective medications as ordered by MD. Record review of the physician's order and the May 2024 MAR of Resident #6 revealed, there were physician's orders and on 05/01/24 and 05/07/24, Resident #6 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). Resident #6 received all her medications between 05/01/24 and 05/10/24, except these days. 1) Baclofen Oral Tablet 5 MG(Baclofen): Give 1 tablet by mouth two times a day for muscle spasms of left leg. 2) MiraLax Oral Powder 17 GM/SCOOP (Polyethylene Glycol): Give 1 scoop by mouth two times a day for constipation. 3) Tramadol HCl Oral Tablet 50 MG (Tramadol HCl): Give 2 tablet by mouth every 8 hours related to pain, unspecified. 4) Bumex Oral Tablet 1 MG(Bumetanide): Give 3 tablet by mouth three times a day for fluid overload related to Heart Failure, unspecified. This medication was on hold starting from 5/7/24. 5) Gabapentin Oral Capsule 300 MG(Gabapentin): Give 1 capsule by mouth three times a day for Pain. Resident #6 did not receive this medication on 05/04/24 and 05/07/24 in the evening. During an observation and interview on 05/10/24 at 11:00 a.m., Resident #6 was laying in her bed alerted and oriented. She stated she did not receive her evening medications including pain medications on 05/08/24 and 05/09/24. She stated she was in pain on those days as she did not receive her pain medication Tramadol in the evening. When investigator asked about 05/01/24, 05/04/07 and 05/07/24, she reported she received all her medications on those days, and she was not suffering from pain on those days. (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Resident #7 Record review of the face sheet of Resident #7 dated 05/10/24 revealed Resident #7 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. His diagnoses included Hemiplegia (complete paralysis) and Hemiparesis (partial weakness.), Hypertension, Type 2 Diabetes Mellitus, Symptomatic Epilepsy (seizure due to unknown cause) and Epileptic Syndromes and Major Depressive Disorder. Record review of the quarterly MDS dated [DATE] for Resident #7 revealed that his BIMS did not complete. Record review of the Care Plan dated 03/09/24 for Resident #7 revealed he had following issues: 1. At risk for Hyperglycemic episodes and Hypoglycemic episodes due to diagnosis of Diabetes Mellitus 2. Was potential for altered cardiac function. 3. He was undergoing diuretic therapy Lasix related to Edema and Hypertension. 4. Resident #7 had altered visual function related to Ocular Hypertension 5. At risk for injury related to Seizure Disorder 6. Resident #7 was potential for acute pain related to generalized aches and pains, Diabetic neuropathy, and chronic low back pain The relevant intervention was administering Diabetes medication Metformin, Anti-seizer and Antihypertensive medications and eye drops as ordered by the MD. Record review of physician's order and the May 2024 MAR of Resident #7 revealed, there were physician's orders on 05/01/24, Resident #7 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1) Lasix Oral Tablet 40 MG(Furosemide): Give 1 tablet by mouth two times a day for Hypertension. 2) Keppra Solution 100 MG/ML (Levetiracetam): Give 5 ml by mouth two times a day for seizures. 3) Metformin HCl ER Tablet Extended Release 24 Hour 500MG: Give 1 tablet by mouth two times a day related to type 2 Diabetes Mellitus with Hyperglycemia 4) Gabapentin Capsule 300 MG: (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Give 1 capsule by mouth three times a day for Neuropathy. 5) Refresh Optive Solution 0.5-0.9 % (Carboxymethylcellul-Glycerin): Instill 2 drop in both eyes two times a day related to low-tension glaucoma, bilateral, indeterminate stage. Observation and interview on 5/10/24 at 4:05 p.m., revealed Resident #7 was in his bed awake. He was unable to communicate appropriately. Resident #8 Record review of the face sheet dated 05/10/24 revealed Resident #8 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. Her diagnoses included Hypertension, Heart Failure, Atrial Fibrillation, Chronic Kidney disease, stage 3, and dementia. Record review of the quarterly MDS dated [DATE] for Resident #8 revealed he had a BIMS score of 09, indicative of moderate cognitive impairment. Record review of the Care Plan date 04/24/24 for Resident #8 revealed he had heart failure. The relevant intervention was administering medications as ordered by MD. Record review of the physician's order and the May 2024 MAR of Resident #8 revealed, there were physician's orders on 05/01/24 and 05/07/24, Resident #8 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1) Amiodarone HCl Tablet 100 MG: Give 1 tablet by mouth in the evening related to paroxysmal. atrial fibrillations hold for sbp <100 dbp <60 or pulse <60 2) Apixaban Oral Tablet 5 MG (Apixaban): Give 5 mg by mouth two times a day for irregular heart rate. 3) Bumex Oral Tablet 2 MG (Bumetanide): Give 1 tablet by mouth two times a day for diuretic. Observation and interview on 05/10/24 at 10:45 a.m., revealed Resident #8 was in his wheelchair. He was responding by saying 'yes' or 'no'. When investigator asked if he had any issue with receiving his medications regularly, her stated no. Resident #9 (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Record review of the face sheet dated 05/10/24 revealed Resident #9 was [AGE] years old and was initially admitted on [DATE] and re admitted to the facility on [DATE]. His diagnoses included Cerebral Infarction (stroke) , Hypertension, Hemiplegia (complete paralysis)and Hemiparesis (partial weakness.), and Hyperlipidemia (excess fat in blood). Record review of the quarterly MDS dated [DATE] for Resident #9 revealed he had a BIMS score of 09, indicative of moderate cognitive impairment. Record review of the Care Plan dated 02/13/24 for Resident #9 revealed he was on anticoagulant therapy. The relevant intervention was administering medication as ordered and monitor for side effects. Record review of the physician's order and the May 2024 MAR of Resident #7 revealed, there were physician's orders and on 05/01/24, Resident #9 did not receive the following medications scheduled in the evening (to be administered between 4:00pm and 6pm). 1) Apixaban Oral Tablet 5 MG(Apixaban): Give 1 tablet by mouth two times a day for anticoagulant. Observation and interview on 05/10/24 1:30 p.m., revealed Resident #9 was in wheelchair relaxing at the reception area of the facility. He stated he stated he was unable to remember if he missed any medications on any day in that week. During a telephone interview on 05/10/24 at 5:30 p.m., LVN A stated she worked at the facility in the evening shift (6pm to 6am) as Charge Nurse, also had the responsibility of administering medications. She stated, administering the evening medications was the responsibility of the morning shift nurse (6am to 6pm) and the evening shift nurse administer the medications scheduled for night and next day morning. LVN A stated she worked on 05/01/24 and 05/07/24 in the evening shift and did not administer the evening medications to the residents assigned to her on those days. She stated she assumed the day nurse administered those medications on or before 6pm as her duty starts from 6:01pm. She stated for keeping residents' illnesses under control they required the medications as ordered by the MD. LVN A stated she was not instructed to administer the evening medications. (continued on next page)		

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F 0760 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	During an interview on 05/10/24 at 2:00pm the ADON stated she checked the MAR of Resident #1, Resident #2, Resident #3, Resident #4, Resident #5, Resident #6, Resident #7, Resident #8 and Resident to #9, and it was revealed, on 05/01/24 and 05/07/24, LVN A was assigned to those residents, and they did not receive the medications scheduled in the evening. ADON stated LVN A was on suspension as part of disciplinary action (reasons other than medication error). ADON stated LVN A works in the evening shift (6pm to 6am) on PRN basis and it was her responsibility to administer the evening medications to all the residents who were assigned to her while she was on duty. During a second interview on 05/10/24 at 6:00pm, when the investigator reported about LVN A's statement about medication administration responsibility of evening nurse, ADON stated all the nurses and Med Aides supposed to follow the facility policy for medication administration. She added, the practice at the facility was, the nurses and Med Aides who work in the evening shift would administer evening and night medications and the nurses and Med Aides who work in the morning shift (6am to 6pm) administer the daytime medications including morning medications. She stated trainings were provided to all the nurses and Med Aides in this regard in the orientation classes. She added, more over LVN A was the charge nurse and it was her responsibility to ensure all the medications administered correctly. During an interview on 05/10/24 at 5:00 p.m., the NP stated, she practiced as NP for about [AGE] years and work as the NP at the facility for many years. She said the residents at the facility supposed to receive their medications in the right doses at the right time. When investigator asked about the consequences of the medication omissions on 05/01/24 and 05/07/24, the NP stated, the impact of the omission of medications was depended on the specific circumstances and it was not possible to provide a general statement. She stated, she was familiar with the residents at the facility and none of them were at risk if one or two doses of their evening medications were missed once in a while, she added, however the best practice was adherence to the instructions in the medication orders. During an interview on 05/10/24 at 6:15 p.m., the DON stated it was the responsibility of all the nurses and Med Aides to administer all the medications ordered, irrespective of what shift they worked in. The DON stated, in the PCC the outstanding medication will be alerted, and it was the responsibility of LVN A to check if any medication is due and administer then as soon as possible. He said it was also her responsibility as charge nurse to report to ADON or DON if there were any concerns related to medication administration. The DON stated the facility was not happy with LVN A in her competency and performance in various areas and was under scrutiny. The management was already in the process of taking disciplinary action against her (Unrelated to the current medication error issue). When investigator asked how the facility ensured that all the medications was administered correctly, DON stated, as daily auditing was not possible, he audited them randomly. Record review of the employee schedule revealed, on 05/01/24 and 05/07/24, LVN A worked at the facility in the evening shift (6pm to 6am) as one of the Charge Nurses. Record review of the in-service records revealed there were no in services on medication administration since 01/01/2024. Record review of undated facility policy Charge Nurse Job Description reflected: Position Purpose: (continued on next page)		

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