

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676488	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/10/2024
NAME OF PROVIDER OR SUPPLIER Cedar Hollow Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5011 North US Hwy 75 Sherman, TX 75090	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45831</p> <p>Based on interviews and record review, the facility failed to ensure each resident had the right to be free from abuse for 1 (Resident #1) of 5 residents reviewed for abuse.</p> <p>The facility failed to ensure a safe environment free from abuse for Resident #1 when CNA A entered his room and cut and stabbed him multiple times which caused him to sustained stab wounds to his right neck, left chest, and left arm on [DATE].</p> <p>The noncompliance was identified as PNC. The IJ was from [DATE] to [DATE]. The facility had corrected the noncompliance before the survey began.</p> <p>This failure caused serious injury resulting in hospitalization and placed the resident at risk of death.</p> <p>Findings included:</p> <p>Review of Resident #1's undated face sheet reflected the resident was a [AGE] year-old male that was admitted to the facility on [DATE]. The diagnoses included unspecified nondisplaced fracture of second cervical vertebra (neck fracture); age-related osteoporosis without current pathological fracture (reduced bone mass); depression (mood disorder); unspecified sequelae of other cerebrovascular disease (affect blood flow and the blood vessels in the brain); polyneuropathy (nerve damage); dysphagia (difficulty swallowing); chronic obstructive pulmonary disease (lung disease); muscle wasting and atrophy (wasting or thinning of muscle mass); and malignant neoplasm of prostate (prostate cancer).</p> <p>Review of Resident #1's Quarterly MDS dated [DATE] revealed a BIMS score of 15 indicating he was cognitively intact. In Section E (Behavior) it stated that Resident #1 did not exhibit physical, nor verbal behavioral symptoms directed towards others. In Section GG (Functional Abilities and Goals) it stated Resident #1 required substantial/maximal assistance with his personal hygiene and toileting hygiene.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>Review of Resident #1's undated Care Plan, revealed Resident #1 was on anticoagulant therapy related to CAD (coronary artery disease). His goal was to be free from discomfort or adverse reactions related to anticoagulant use with interventions in place to monitor for bruising, significant or sudden changes in vital status and avoid activities that could result in injury. It also revealed Resident #1 is on oxygen therapy related to COPD (lung disease). His goal was to have no signs or symptoms of poor oxygen absorption with interventions in place to monitor for signs and symptoms of respiratory distress, increased heart rate and atelectasis (a collapse of the whole lung or an area of the lung). Further review revealed he was care planned for chest pain related to angina. His goal was to be pain free as evidenced by verbalization of comfort with interventions in place to encourage Resident #1 to avoid activities which increase the risk for chest pain.</p> <p>Review of Resident #1's Progress Notes on EHR revealed a progress note written by LVN A with an effective date of [DATE] at 07:52 am that revealed at approximately 4:45 am, this nurse entered Resident #1's room in response to a CNA questioning why another CNA had come back to work so early. Upon entering the room, I asked CNA A and she said she had just come in early to help I said thank you and walked back out of the room. The CNAs in the hall said that wasn't true and that she had a knife. I rushed back into the room, while CNA A ran out. I saw Resident #1 and he was bleeding profusely from his chest and the right side of his neck. I yelled for help and found a clean pillowcase and applied it to his neck. I ran back out Resident 1's door and yelled for help and to stop CNA A, to call 911 and get me more help, clean towels and to get other nurses. Myself and CNA C continued to apply pressure to Resident 1's wounds. The largest wound being across his throat on the right side to up around his ear to the right jaw. Resident #1's other wounds were a slashing type wound to his left forearm and a stabbing type wound to his left chest area with multiple wounds to his arms or hands. We continued to hold pressure until EMS arrived and Resident #1 was transported to the hospital.</p> <p>Record review of the hospital paperwork provider notes dated [DATE] with a hospital admission time of 07:09 am revealed Resident #1 was admitted for multiple stab wounds. A [AGE] year-old gentleman transferred as a trauma level 1 after sustaining stab wounds to his right neck, left chest and left arm at the skilled nursing facility. He is alert and awake with significant bleeding from his right neck. Pressure is being held to slow the hemorrhage. He states that he does take Plavix. All 12 systems negative other than mentioned above. The Assessment/Plan listed:</p> <p>Stab wound of neck (S11.91XA): Will proceed emergently to the operating room for a wound exploration washout and closure.</p> <p>Multiple stab sounds (T07.XXXA): Left chest wound does not appear to have penetrated the thorax as chest x-ray and ultrasound do not show any pneumothorax or pericardial effusion.</p> <p>During an interview on [DATE] at 4:40 pm with PD #1, she stated she cannot provide an update now as it was an ongoing investigation. PD #1 confirmed CNA A had been arrested and was in jail.</p> <p>During an interview on [DATE] at 04:49 pm with the MD, he stated he did not know CNA A. The MD stated Resident #1 got along with everyone and was lovable. The MD stated Resident #1 was 95yo and healthy for his age. The MD stated when Resident #1 first admitted to the facility in 2022, he had a fracture of the vertebrae. The MD said other than that, Resident #1 was doing well for his age. The MD stated he visited Resident #1 in the hospital, and he was doing great.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on [DATE] at 5:00 pm with Resident #2 (Resident #1's roommate), he stated he was doing okay. Resident #2 stated the incident did not affect him as he was sleeping. Resident #2 stated he cannot understand how he slept through everything. Resident #2 stated when he woke up, the room was full of police and he asked, What did I do? Resident #2 stated he and Resident #1 were like brothers, and they loved each other. Resident #2 stated the Lord kept him asleep because he would have gotten up and jumped in and probably would have gotten hurt.</p> <p>During an interview on [DATE] at 05:05 pm with the MTD, he stated he changed all the door codes internally. The MTD stated whenever there was an incident, or a termination, they change the door codes. The MTD stated he goes to every keypad and wipe all the memory and a new randomly generated code was created. The MTD stated unfortunately there was no printout to provide. The MTD stated the system prompts you for each step, but it does not generate a record. The MTD stated you would have to videotape him going through the process of changing the codes. The MTD stated he was in-serviced on Abuse and Neglect and Emergency Preparedness on [DATE]. The MTD stated he was instructed you always report any concerns to the Abuse Coordinator. The MTD stated for the Emergency Preparedness in-service, they went over the different color codes and identifiable signs. The MTD stated he does not recall ever seeing CNA A. The MTD stated he believed the facility was taking the necessary precautions. The MTD stated the facility changed all the door codes, the facility was in the process of hiring off-duty law enforcement as security (right now they have staff volunteers) to man the front desk after hours, they have implemented only using the front entrance, they were reassuring families, residents and staff, and they were completing in-services with everyone. The MTD stated the facility was putting a new system in place for when visitors come after hours there was going to be a camera involved. The MTD stated the facility was also having someone certified by the State to come out and teach Emergency and Disaster training. The MTD stated he does not have to confirm if he was on the schedule, just staff. The MTD stated he believed the facility was doing everything in their power to comfort everyone and prevent abuse from happening again. The MTD stated he spoke with the Chaplain briefly, but he was doing okay.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on [DATE] at 11:45 am, Resident #5 stated she felt safe at the facility and was not afraid of anyone. Resident #5 stated no one has threatened or harmed her. Resident #5 stated she completed a questionnaire about safety. Resident #5 stated the staff take good care of her and she was satisfied here.</p> <p>During an interview on [DATE] at 12:00 pm, the [NAME] stated he was at the facility to encourage and support people through their workday. The Chaplain stated he has let everyone know they can call him privately to speak freely. The Chaplain stated he has been administering to the staff since 5:00 am. The Chaplain stated he hates to see tragedy and it was so sad. The Chaplain stated it was a blessing that a facility was so quick to invite them in to minister. The Chaplain stated for him, he does not push a faith-based answer to anyone, and he has been telling them there were 3 ways he can encourage them: listen for as long as they need, he can share if he has a similar life experience, or they can allow him to offer a faith-based approach. The Chaplain stated he believes it creates opportunity for processing and healing to know the facility was making space regardless of what they need or just his presence.</p> <p>During an interview on [DATE] at 12:20 pm, CNA B stated CNA A normally worked during her shift from 10:00 pm until 06:00 am. CNA B stated CNA A arrived at the facility the first time after their shift started around 11:45 pm. CNA B stated she told CNA A she was not on the schedule tonight, but jokingly said You can stay, and I will go home. CNA B stated she saw CNA A walk towards the exit and did not see her anymore. CNA B stated around 04:30 am she was completing her last round. CNA B stated she was in a different resident's room and CNA A poked her head in and asked her if she was okay. CNA B stated she thought to herself, I guess she did not leave. CNA B stated she proceeded to walk out of the room, and she saw CNA A enter Resident #1's room. CNA B stated she saw 2 other CNAs on the hall, and they asked her why CNA A was at the facility. CNA B stated they thought CNA A was trying to steal time and hiding in rooms until 6AM. CNA B stated she sent CNA D in the room, and CNA A said she was providing care. CNA B said she responded, I already changed him. CNA B stated she walked to Resident #1's room and as soon as she opened the door, she saw CNA A with a hunter's knife with a black blade (about the length of her forearm). CNA B stated CNA A said, Get back. CNA B stated as she was closing the door, she saw CNA A put the knife in a cover and place it inside of her scrubs. CNA B stated as soon as she closed the door, she told the other two CNAs, and one of the CNAs ran and told LVN A. CNA B stated LVN A went to enter the room and CNA A was coming out. LVN A asked CNA A for her name, and CNA A just kept walking and exited the building. LVN A went back into the room to check on the residents and she started screaming for help. CNA B stated when she first saw CNA A with the knife, CNA A was standing in front of the resident, so she did not see that she had harmed him. CNA B stated the police arrived and searched the entire facility and looked in all the rooms. CNA B stated she has not returned to work. CNA B stated she was informed they have changed the locks and the codes and when she returns to work, she will have to complete some in-services. CNA B stated she never thought anything negative about CNA A. CNA B stated CNA A was a bit stand-offish and did not talk a lot. CNA B stated when she and CNA A worked on the same hall, she would have to start conversation with CNA A. CNA B stated CNA A never gave her a vibe as though she would hurt a resident.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on [DATE] at 1:10 pm with LVN C, he stated he does not recall ever working with CNA A. LVN C stated he was not informed a lot of details about the incident. LVN C said he just heard a CNA attacked a resident and the resident was sent out. LVN C stated on [DATE], he completed in-services on Abuse and Neglect and Emergency Preparedness. LVN C stated they always had the Emergency Color Codes attached to the back of their ID. LVN C stated the trainings were more of a refresher for him as he used to conduct all the in-servicing at his prior facility. LVN C stated the only difference was the color codes due to the colors not being universal. LVN C stated they discussed the definition of Abuse (physical, emotional, verbal, misappropriation, etc.). LVN C stated they discussed examples and answered questions. LVN C stated staff had to repeat back what they understood. LVN C stated they also discussed proper reporting. LVN C stated they then discussed to always refer to the card on the back of their IDs for any incidents. LVN C stated everything was a refresher for him. LVN C stated Resident #1 could have died. LVN C stated other residents or staff could have been injured. LVN C stated if CNA A had walked up to him, or if anyone that would have seen her in her uniform would not have questioned her. LVN C stated he was unsure of what could have been done different due to not knowing her intentions.</p> <p>During an interview on [DATE] at 1:50 pm with CNA E, she stated she was not working this day. CNA E said they were in-serviced on Abuse and Neglect and Emergency Preparedness on [DATE]. CNA E said they discussed the various types of abuse and how to handle each one. CNA E said if they see something they were to report it immediately to the Charge Nurse and the IADM. CNA E said it was information she already knew. CNA E stated they discussed the different color codes and their purpose. CNA E stated everything was a refresher. CNA E stated CNA A could have hit an artery and Resident #1 could have died. CNA E stated she does not understand why this happened. CNA E said she cannot comprehend it at all.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on [DATE] at 2:30 pm with the IADM, she stated they had an unscheduled CNA that entered the facility with her door code. The IADM stated around 5AM on Thursday, ,d+[DATE], per the video footage CNA A walked down the hall and entered Resident 1's room. The IADM stated she believes CNA A encountered staff, but nothing confrontational. The IADM stated as CNA A entered Resident #1's room, she could be seen on video looking behind her to see if the hall was clear and then shut the door. The IADM stated CNA B opened the door and saw CNA A with a knife. The IADM stated CNA B went and alerted LVN A and as LVN A was entering Resident #1's room, CNA A exited past her and exited the facility. The IADM stated LVN A proceeded to enter the room and observed Resident #1 was bleeding. The IADM stated she received a call at 05:09 am stating Resident #1 had been stabbed by CNA A, he was being attended to and 911 had been called. The IADM stated they have ensured that all doors remain locked and changed all entrance and exit door codes. The IADM stated they were only entering and exiting through the front entrance. The IADM stated for now, only management staff will have the door codes. The IADM stated all employes will have to be logged in at the front desk and they will have to verify they were scheduled to work. The IADM stated they made psychiatric counseling available to all families, residents and staff. The IADM stated they have a contract with a Chaplain group to provide private counseling if needed and the Chaplain met with the Management Team this morning. The IADM stated they completed in-services on Emergency Codes and Preparedness, and Abuse and Neglect on [DATE]. The IADM stated both VPs, herself and the Corporate RN provided all the in-services to management and staff on [DATE]. The IADM stated she was in-serviced by VP B. The IADM stated they also completed Safety Surveys with all Long-Term residents. The IADM stated they have changed Angel Rounds to be conducted several times a day opposed to once a day to ensure the residents are okay. The IADM stated they completed well-checks on all residents to ensure no one else had been injured. The IADM stated they were securing off-duty police officers to work security detail. The IADM stated they were also having Active Shooting/Emergency Training on ,d+[DATE] for families, residents and staff. The IADM stated they have wrecked their brains and cannot think of anything that could have been done differently in this situation. The IADM stated they have Morning Meetings each day and if they see anything escalating, they address it. The IADM stated however, nothing was identified leading up to this incident. The IADM stated there were no concerns for CNA A, and she last worked two nights prior. The IADM stated no residents, family, nor staff ever complained about CNA A. The IADM stated the systems they had in place did not fail them. The IADM stated this was an isolated incident by one of their approved employees. The IADM stated they never had a system where they had only one entrance and had to confirm if they were on the schedule. The IADM stated the only thing they were lacking was the security officer. The IADM stated she believes CNA A entered the facility wanting to do harm and could have done more harm. The IADM stated they could not tell if Resident #1 was targeted or random. The IADM stated CNA A passed several rooms before entering this one. The IADM stated she visited Resident #1 at the hospital, and he asked if he did anything to piss CNA A off. The IADM stated she assured Resident #1 that he had not. The IADM stated Resident #1 said, She sure did beat me. The IADM said Resident #1 wanted to know if he can have his room back.</p> <p>(continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 676488	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/10/2024
NAME OF PROVIDER OR SUPPLIER Cedar Hollow Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 5011 North US Hwy 75 Sherman, TX 75090	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on [DATE] at 02:55 pm with VP A, she stated they received the notification of the incident, staff called 911 and rendered first aid. VP A stated the police were still at the facility when she arrived at 7:45 AM on [DATE]. VP A stated they had already started Safe Surveys with the Residents to make sure they felt safe and comfortable. VP A stated they were able to have a psychologist and Chaplain Services to meet onsite with family, residents and staff to provide support. VP A stated the MD changed all the door codes. VP A stated for now, only the Department Heads had the door codes. VP A stated they notified the doctor and Resident #1's family. VP A stated the remaining families were notified via their Communication Blast. VP A stated during the Ad Hoc QAPI Meeting with the MD this morning, they looked over their policies and procedures, but did not identify any necessary changes. VP A stated on [DATE], they completed in-services on Abuse and Neglect and How to Respond to Emergencies and Traumatic Incidents. VP A stated she re-educated the DON on Abuse and Neglect and Emergency Response and they all in-serviced staff on the same information. VP A identified how things would look moving forward and were working on obtaining off-duty law enforcement to work as security officers after-hours. VP A stated she does not believe anything could have been done different unless they had a crystal ball to foresee the future. VP A stated she believes policy was followed to the best of the facility's ability. VP A stated Resident #1 could have expired.</p> <p>During an interview on [DATE] at 3:25 pm with VP B, she stated she was notified about the incident by the DON on [DATE] around 5:25 am. VP B stated she was told Resident #1 had been injured by CNA A and transported to the hospital. VP B stated CNA A had fled the facility and the police was present and starting an investigation. VP B said they have ensured all doors were secure and changed the codes. VP B said the front entrance was now always staffed and employees must confirm they were scheduled to work. VP B said they have a daytime receptionist, but now the front entrance will be staffed 24 hours. VP B said they completed a facility sweep to verify the wellness of the residents, completed Safe Surveys and began in-servicing on Abuse and Neglect and Facility Emergency Events (Active Shooter/Incidents). VP B said she has conducted in-services with staff and Administration. VP B stated the in-servicing was on-going and any employee that has not been in-serviced will be in-serviced at the start of their shift.</p> <p>(continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Immediate jeopardy to resident health or safety</p> <p>Residents Affected - Few</p>	<p>During an interview on [DATE] at 3:40 pm with the PNP, she stated she went to the facility the next day on Friday, ,d+[DATE]. The PNP stated on Thursday, ,d+[DATE] she was called by her employer and was asked to go out to the facility to check in on the staff and the residents to see where she could be of assistance and see if they needed help with anything. The PNP stated her primary reason for coming in on Friday was to assess the residents to see how they were doing emotionally. The PNP stated all the residents she spoke with on Friday were okay. The PNP stated a lot of the feedback she received was a lot of them were asleep and was not aware of the situation until the aftermath. The PNP stated she questioned the residents about how they felt about the situation, if they felt safe, assessed what they knew about the situation and made sure they had accurate information about the incident from what she had been told from staff. The PNP stated she informed the residents about the safety measures that she was informed the facility was currently implementing as well. The PNP stated she did not have any residents that communicated to her not wanting to be at the facility, nor any PTSD-type symptoms. The PNP stated some of the residents were just upset that it happened. The PNP stated Resident #1 was one of her patients. The PNP stated Resident #1 had never voiced any concerns about the facility, nor staff leading up to the incident. The PNP stated Resident #1 was a very well-known resident, and his family was very involved with his care at the facility. The PNP stated Resident #1 was diagnosed with depression and that was why she was seeing him. The PNP stated admission to a nursing home was an adjustment for a lot of the LTC residents. The PNP stated the Residents have gone their entire life living independently on their own to sharing a room with a roommate. The PNP stated Residents must navigate that relationship, being provided care by staff and being away from their families. The PNP restated the victim's family was very involved in his care and they were at the facility quite often. The PNP stated she did not assess any staff or families. The PNP stated the facility Psychologist came in the day of the incident to speak with staff and she also rounded on the residents. The PNP stated they were working with the facility to see how they can provide care for the staff too. The PNP stated some staff informed her that a Chaplain came out to visit with them and the residents too. The PNP stated she believes the facility was handling the situation appropriately.</p> <p>During an interview on [DATE] at 3:55 pm with CNA C, she stated on (Wednesday ([DATE])), CNA A showed up to the facility at 11:44 pm. CNA C stated she works on the skilled side and CNA A works on the long-term care side. CNA C stated you must enter the facility after hours on the skilled side where she works. CNA C stated CNA A walked past them on the skilled side and walked towards long-term care. CNA C stated CNA A was on the long-term care side for about 30 minutes and does not know what she did while down there. CNA C stated CNA A eventually walked back out of the building between 12:30 am and 01:00 am. CNA C stated she then went outside to get her lunch from her family member, and she saw CNA A sitting in her car parked under the awning. CNA C stated she assumed CNA A was on break since they work on different sides of the building. CNA C stated CNA A saw her, but she did not think CNA A was doing anything wrong. CNA C stated she then went back into the facility. CNA C stated later during her shift, she remembered she was in a Resident's room, and she told the Resident it was 4:54 am. CNA C stated when she walked out of the Resident's room, she saw CNA A walking back into the facility. CNA C stated she and CNA D said, CNA A must be stealing time. CNA C stated CNA A had been gone this entire time and came back to change a few people and clock out. CNA C stated her, and CNA D waited a few minutes after CNA A walked down the hall to long-term care, and they decided they would go and catch her. CNA C stated looking back at it, the incident must have occurred while they were waiting outside of the rooms. CNA C stated they never heard any noises. CNA C stated CNA B told them which room CNA A was in, so CNA D knocked on the door and started to walk in and CNA A said, I am changing them. CNA C stated CNA B said Well, if she is in there changing them, I am going to go in a[TRUNCATED]</p>		