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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION                                  | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>745038 | (X2) MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing                                      | (X3) DATE SURVEY COMPLETED<br><br>04/01/2025 |
| NAME OF PROVIDER OR SUPPLIER<br><br>Tierra Este Nursing and Rehabilitation Center |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>14300 Pebble Hills Blvd<br>El Paso, TX 79938 |  |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES<br>(Each deficiency must be preceded by full regulatory or LSC identifying information)  |
|---|--|
| <p>F 0727</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>Have a registered nurse on duty 8 hours a day; and select a registered nurse to be the director of nurses on a full time basis.</p> <p>46998</p> <p>Based on interview and record review the facility failed to designate a registered nurse to serve as the director of nursing on a full-time basis for 1 of 1 DON reviewed for DON coverage.</p> <p>The facility failed to have a full-time DON as of 03/23/25.</p> <p>This failure could place residents at risk of lack or nursing oversight and a higher level of care.</p> <p>Findings include:</p> <p>Record review of staff hours Employee Timecard Report, from 03/16/25 through 03/31/25, indicated there was no DON in the facility from 03/20/25 through 03/31/25. On 04/01/25 there was no DON.</p> <p>Record review of the DON's Letter of Resignation, dated 03/23/25, revealed the DON submitted his letter of resignation on 03/23/25 to immediate resignation on 03/24/25.</p> <p>In an interview on 03/31/25 at 2:23 PM with the ADON, he stated they did not have a DON anymore. The ADON stated they had one when the state agency entered the facility on 03/22/25 and was out on a personal matter but later resigned. The ADON stated the last day the DON worked at the facility was on 03/23/25. The ADON stated since then they had been without a DON.</p> <p>In an interview on 03/31/25 at 3:09 PM with HR, she stated the facility did not have a full time DON nor an interim DON. HR stated the last day the DON was employed with the facility was on 03/23/25 which left the facility 8 days without a DON.</p> <p>In an interview on 03/31/25 at 4:11 PM with the Administrator, she stated the facility did not have a DON Coverage policy and followed state guidelines.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0727</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Many</p> | <p>In an interview on 03/31/25 at 4:16 PM with the Administrator, she stated the last time the facility had a full time DON was on 04/01/25. The Administrator thought about it and remarked she received the DON's letter of resignation on 03/23/25 and his last official day was on 03/24/25. The Administrator stated they had the ADON (who was an LVN), a PRN RN, and the Regional Clinical Support Specialist (who was also an LVN) to cover in the meantime. The Administrator stated the facility was supposed to have a DON to manage the nursing part of the building. The Administrator stated they were using indeed and Facebook to try to hire a DON . The Administrator stated the negative outcome of not having a full time DON in the facility was having issues with policies and regulations .</p> |