

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 04/29/2025
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055806	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/17/2025
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NAME OF PROVIDER OR SUPPLIER VILLA LAS PALMAS HEALTHCARE CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 622 SOUTH ANZA STREET EL CAJON, CA 92020
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	INITIAL COMMENTS The following reflects the findings of the California Department of Public Health during the investigation of a complaint. Complaint Number: CA00956824 The inspection was limited to the specific complaint investigated and does not represent the findings of a full inspection of the facility. One deficiency was identified for Complaint Number CA00956824: F850	F 000		
F 850 SS=E	Qualifications of Social Worker >120 Beds CFR(s): 483.70(o)(1)(2) §483.70(o) Social worker. Any facility with more than 120 beds must employ a qualified social worker on a full-time basis. A qualified social worker is: §483.70(o)(1) An individual with a minimum of a bachelor's degree in social work or a bachelor's degree in a human services field including, but not limited to, sociology, gerontology, special education, rehabilitation counseling, and psychology; and §483.70(o)(2) One year of supervised social work experience in a health care setting working directly with individuals. This REQUIREMENT is not met as evidenced by: Based on interview and record review, the facility failed to employ a qualified Social Services Director (SSD) on a full-time basis that met the qualifications specified in the regulation.	F 850		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE 	TITLE <i>Don</i>	(X6) DATE <i>5/9/25</i>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 850	<p>Continued From page 1</p> <p>This deficient practice placed all 151 residents at risk of not receiving medically-related social services necessary to attain their highest practicable well-being.</p> <p>Findings:</p> <p>An anonymous complaint regarding the SSD not meeting job qualifications was received by the California Department of Public Health.</p> <p>On 4/17/25, an unannounced site visit was conducted.</p> <p>An interview was conducted with the Director of Nursing (DON) on 4/17/25 at 2:10 P.M. The DON stated there had been some staff turnover in the SW department. Per the DON, the current SSD had been in the role for about one year.</p> <p>A concurrent record review and interview was conducted with the DON on 4/17/25 at 3 P.M. The DON reviewed the employment file for the SSD and stated the SSD had an associates degree in nursing, but was not a licensed nurse. The DON reviewed the facility job description for the Social Services Director, signed on 4/4/24 and stated, "The SSD does not have a degree in Social Work or any other related area of study. She does not qualify to be in the role." The DON stated having an unqualified SSD may put residents at risk for not getting the social services they needed.</p> <p>A concurrent interview and record review was conducted with the Human Resources Administrator (HRA) on 4/17/25 at 4 P.M. The HRA stated all job descriptions include the education and/or experience required for the role.</p>	F 850		
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F 850	<p>Continued From page 2</p> <p>The HRA reviewed the job description for the SSD, and stated the job required a bachelor ' s degree in social work or related field, and the current SSD did not have the required degree. The HRA stated it was the role of the administrator or hiring manager to ensure the job candidate had the required education.</p> <p>An interview was conducted with the SSD on 4/17/25 at 4:10 P.M. The SSD stated she had interviewed with the former Administrator of the facility, who told her she was qualified for the job and placed her in the position. The SSD stated she did not have a degree in Social Work. The SSD stated she had a current Certified Nursing Assistant (CNA) certification, and had completed an associates degree in nursing, but had not taken the nursing board exam.</p> <p>The former Administrator no longer worked at the facility. The current Administrator was unavailable for interview.</p> <p>Per a facility job description, dated March 2017 and titled Job Description: Social Services Director, " ...Education and/or Experience: Bachelor ' s Degree in Social Work or in Human Services and 2 years of supervised social work experience in a health care setting ...MSW [masters in social work] preferred ..."</p>	F 850			