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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315397 | | (X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING | | (X3) DATE SURVEY COMPLETED 06/09/2025 | |
| NAME OF PROVIDER OR SUPPLIER PREFERRED CARE AT WALL | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 2350 HOSPITAL ROAD , ALLENWOOD, New Jersey, 08720 | | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | | (X5) COMPLETION DATE | |
| F0000 | INITIAL COMMENTS COMPLAINT # NJ186877, NJ186923 CENSUS: 122 SAMPLE SIZE: 3 THE FACILITY IS NOT IN SUBSTANTIAL COMPLIANCE WITH THE REQUIREMENTS OF 42 CFR PART 483, SUBPART B, FOR LONG TERM CARE FACILITIES BASED ON THIS COMPLAINT VISIT. | | F0000 | | | | |
| F0604 SS = D | <p>Right to be Free from Physical Restraints</p> <p>CFR(s): 483.10(e)(1), 483.12(a)(2)</p> <p>§483.10(e) Respect and Dignity.</p> <p>The resident has a right to be treated with respect and dignity, including:</p> <p>§483.10(e)(1) The right to be free from any physical restraints imposed for purposes of discipline or convenience, and not required to treat the resident's medical symptoms, consistent with §483.12(a)(2).</p> <p>§483.12</p> <p>The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms.</p> <p>§483.12(a) The facility must-</p> <p>§483.12(a)(2) Ensure that the resident is free from physical . . . restraints imposed for purposes of</p> | | F0604 | <p>F-604 Right to be Free from Physical Restraints</p> <p>Element 1: Resident number 2 was immediately assessed by Licensed Nurse with [REDACTED] NJ Ex Order 26.4(b)(1). Resident was also assessed by Nurse Practitioner on [REDACTED] NJ Ex Order 26.4(b)(1) with [REDACTED] NJ Ex Order 26.4(b)(1). Involved [REDACTED] US FOIA (b) was immediately suspended pending investigation on [REDACTED] NJ Ex Order 26.4(b)(1). The [REDACTED] US FOIA (b) received a one-on-one re-education from the Director of nursing and license nurse educator on Residents' rights, identifying and reporting [REDACTED] NJ Ex Order 26.4(b)(1) prevention and reporting on [REDACTED] NJ Ex Order 26.4(b)(1). The involved [REDACTED] US FOIA (b) was reported to Board of Nursing on 06/09/2025 and blocked from returning to the facility. A FRIDAY form was completed and submitted to the department of health for the [REDACTED] US FOIA (b) on 6/9/2025. The [REDACTED] US FOIA (b) returned to work on [REDACTED] NJ Ex Order 26.4(b) a repeat Inservice education was provided by the Director of Nursing on Residents' rights, identifying and reporting [REDACTED] NJ Ex Order 26.4(b)(1) prevention and reporting. The [REDACTED] US FOIA (b) is placed on 30-day Performance Improvement probationary period and will be monitored and reviewed by the Director of Nursing/designee.</p> <p>Element 2: Address how the facility will identify other residents having the potential to be affected by the same deficient practice.</p> <p>All residents have the potential to be affected by this cited practice.</p> | | 07/09/2025 | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F0604 SS = D | <p>Continued from page 1</p> <p>discipline or convenience and that are not required to treat the resident's medical symptoms. When the use of restraints is indicated, the facility must use the least restrictive alternative for the least amount of time and document ongoing re-evaluation of the need for restraints.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Complaint: NJ186923, NJ186877</p> <p>Based on observation, interviews, medical record review, and review of other pertinent facility documentation on 6/04/2025 and 6/09/2025, it was determined that the facility failed to ensure a resident's NJ Ex Order 26.4(b)(1) of bed was not placed against the U.S. FOIA (b) (6) against the NJ Ex Order 26.4(b)(1) that extended to the NJ Ex Order 26.4(b)(1). The U.S. FOIA then placed a bedside tray table and wheelchair against the NJ Ex Order 26.4(b)(1) along the NJ Ex Order 26.4(b)(1). This NJ Ex Order 26.4(b)(1) the resident's ability to NJ Ex Order 26.4(b)(1) on the NJ Ex Order 26.4(b)(1).</p> <p>This deficient practice was identified for 1 of 3 sampled residents (Resident #2) and was evidenced by the following:</p> <p>According to the Facility Reportable Event (FRE), a New Jersey Department of Health (NJDOH) document used by the healthcare facilities to report incidents dated NJ Ex Order 26.4(b)(1), with an event date of NJ Ex Order 26.4(b)(1) and a time of event of 02:10 A.M., revealed that the family alleged that a NJ Ex Order 26.4(b)(1) was NJ Ex Order 26.4(b)(1) the resident's NJ Ex Order 26.4(b)(1) during the night. According to the video from the NJ Exec Order 26.4b1, which was captured on NJ Ex Order 26.4(b)(1) during the 11 P.M. - 7 A.M. shift, the assigned U.S. FOIA for Resident #2 is seen placing the NJ Ex Order 26.4(b)(1) on the NJ Ex Order 26.4(b)(1), which extended to the NJ Ex Order 26.4(b)(1). The U.S. FOIA then secured the NJ Ex Order 26.4(b)(1) against the NJ Ex Order 26.4(b)(1) with a bedside tray table and wheelchair. The U.S. FOIA was suspended pending the investigation. The Licensed Practical Nurse, LPN#5, failed to return phone calls to the facility.</p> <p>According to the Admission Record, Resident #2 was admitted to the facility with diagnoses which included but were not limited to NJ Ex Order 26.4(b)(1) and NJ Ex Order 26.4(b)(1).</p> | F0604 | <p>Continued from page 1</p> <p>Element 3: Address what measures will be put into place or systemic changes made to ensure that the deficient practice will not recur.</p> <p>On NJ Exec Order 26.4b1, and ongoing, ALL staff were re-educated by the Director of Nursing and license nurse staff educator on Federal regulations on restraint use and prohibition under F604. Abuse prevention, reporting, and intervention. Steps to protect residents when restraint use is observed, or abuse is suspected. ALL staff signed attendance sheets and demonstrated understanding through return demonstrations, written quizzes or verbal validation. This in-service education and competencies will be given during orientation for newly hired staff, annually and as deemed necessary by the nurse educator.</p> <p>Element 4: Indicate how the facility plans to monitor its performance to make sure that solutions are sustained.</p> <p>Director of Nursing/Designee will do weekly random audits of 15 residents for 4 weeks covering all shifts to ensure that residents are free from physical restraint then monthly x3. Negative finding will be address immediately though one on one re-in-service education, progressive disciplinary measures as appropriate by the Directo of Nursing and or nursing supervisors The results of all audits will be submitted to the Quality Assessment and Assurance (QAA) committee who meets quarterly for review and will determine the necessity of future audits and recommendations.</p> <p>Completion date 07/09/2025</p> | |

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| F0604 SS = D | <p>Continued from page 2</p> <p>A review of the Minimum Data Set (MDS), an assessment tool dated [REDACTED] NJ Ex Order 26.4(b)(1), Resident # 2 had a Brief Interview of Mental Status (BIMS) score of [REDACTED] out of 15, which indicated the resident was [REDACTED] NJ Ex Order 26.4(b)(1). The MDS also showed Resident #2 [REDACTED] NJ Ex Order 26.4(b)(1) on staff for [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>A review of the Resident's Care Plan (CP) initiated on [REDACTED] NJ Ex Order 26.4(b)(1) revealed under "Focus:" that Resident #2 is [REDACTED] NJ Ex Order 26.4(b)(1) for [REDACTED] NJ Ex Order 26.4(b)(1) due to a [REDACTED] NJ Ex Order 26.4(b)(1), and on [REDACTED] NJ Ex Order 26.4(b)(1), the family requested the [REDACTED] NJ Ex Order 26.4(b)(1) against the [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>The CP initiated [REDACTED] NJ Ex Order 26.4(b)(1) showed under "Interventions," included but were not limited [REDACTED] NJ Ex Order 26.4(b)(1) for [REDACTED] NJ Ex Order 26.4(b)(1) as requested by family and [REDACTED] NJ Ex Order 26.4(b)(1) against the [REDACTED] NJ Ex Order 26.4(b)(1) per family request; out of bed in [REDACTED] NJ Ex Order 26.4(b)(1) when in the room; Provide [REDACTED] NJ Ex Order 26.4(b)(1) on the [REDACTED] NJ Ex Order 26.4(b)(1) of the [REDACTED] NJ Ex Order 26.4(b)(1) maintain [REDACTED] NJ Ex Order 26.4(b)(1). On [REDACTED] NJ Ex Order 26.4(b)(1), the resident was [REDACTED] NJ Ex Order 26.4(b)(1) for increased [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>On 6/4/2025, the [REDACTED] U.S. FOIA provided the surveyor with the assignment sheet from [REDACTED] NJ Ex Order 26.4(b)(1) for Unit [REDACTED] NJ Ex Order 26.4(b)(1). A review of the facility's Assignment Sheet for [REDACTED] NJ Ex Order 26.4(b)(1) on the 11:00 P.M. to 7:00 A.M. shift revealed that CNA #1 and LPN #5 were assigned to the [REDACTED] NJ Ex Order 26.4(b)(1) unit and Resident #2.</p> <p>During an interview on 6/4/2025 at 10:35 A.M., LPN #1 stated "I was made aware (of the incident) by resident #2's [family], who said the [REDACTED] U.S. FOIA had put a [REDACTED] NJ Ex Order 26.4(b)(1), and there is no reason to put a [REDACTED] NJ Ex Order 26.4(b)(1) like that, its not part of the policy."</p> <p>During a telephone interview on 6/4/2025 at 12:13 P.M., the [REDACTED] U.S. FOIA (b) (6) stated, "I believe (LPN#5) took care of the resident that night; she did not convey [that] the resident was [REDACTED] NJ Ex Order 26.4(b)(1) or [REDACTED] NJ Ex Order 26.4(b)(1). Yes, it would be a [REDACTED] NJ Ex Order 26.4(b)(1) if it was placed on the [REDACTED] NJ Ex Order 26.4(b)(1) and the resident [REDACTED] NJ Ex Order 26.4(b)(1). I seen a clip that showed the [REDACTED] NJ Ex Order 26.4(b)(1) was on the [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>6/4/2025 at 12:04 P.M., a call was placed to LPN #5, and a voicemail message was left on the phone.</p> | | | F0604 | | | |

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| F0604 SS = D | <p>Continued from page 3 Currently, at this time, no return response was received.</p> <p>During a telephone interview on 6/4/2025 at 12:28 P.M., CNA# 1 stated "between 11:00 and 11:30 P.M. I seen the resident in room ... and seen his/her [redacted] I went into the room and put [redacted] and put the [redacted] the [redacted] against the [redacted] and moved the nightstand all the way up, parallel to the resident's (Resident #2) [redacted] to [redacted] and for the [redacted] I put the wheelchair there so he/she [redacted] I checked on [resident] every 2 hours. " At 6:00 A.M., I removed the [redacted] Yes, that is a [redacted] if [resident] [redacted] "</p> <p>During a telephone interview on 6/4/2025 at 1:23 P.M., Resident #2's family member stated they had set up the [redacted] on the [redacted] which looks like [redacted]</p> <p>During an interview on 6/4/2025 at 2:18 P.M., with the [redacted] U.S. FOIA (b) (6)) in the presence of the [redacted] U.S. FOIA (b) (6) the [redacted] U.S. FOIA (b) (6) stated, "I seen a video of the [redacted] throughout the night. The [redacted] was placed for the safety of the resident. It's a [redacted] if the resident could [redacted] " The [redacted] U.S. FOIA (b) (6) also stated that the [redacted] should be on the [redacted] but it was used as [redacted]</p> <p>During the same interview, the [redacted] U.S. FOIA (b) (6) stated, "no, the [redacted] should not be like that [redacted] it should be [redacted]</p> <p>A review of the facility policy titled "Restraint Free Environment" dated 8/2024 revealed the following: Under "Policy:" included "Physical restraints are defined as any manual method or physical or mechanical device, material, or equipment attached or adjacent to the resident's body that the individual cannot remove easily ..." Under "Compliance Guidelines:" revealed a. The right to be free from any physical or chemical restraint imposed for the purpose of discipline or convenience, and not required to treat the residents medical symptoms."</p> <p>N.J.A.C.: 8.39- 4.1 (6)</p> | | | F0604 | | | |

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| F0604 SS = D | <p>Right to be Free from Physical Restraints</p> <p>CFR(s): 483.10(e)(1), 483.12(a)(2)</p> <p>§483.10(e) Respect and Dignity.</p> <p>The resident has a right to be treated with respect and dignity, including:</p> <p>§483.10(e)(1) The right to be free from any physical restraints imposed for purposes of discipline or convenience, and not required to treat the resident's medical symptoms, consistent with §483.12(a)(2).</p> <p>§483.12</p> <p>The resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation as defined in this subpart. This includes but is not limited to freedom from corporal punishment, involuntary seclusion and any physical or chemical restraint not required to treat the resident's medical symptoms.</p> <p>§483.12(a) The facility must-</p> <p>§483.12(a)(2) Ensure that the resident is free from physical . . . restraints imposed for purposes of</p> | | F0604 | <p>F-604 Right to be Free from Physical Restraints</p> <p>07/09/2025</p> <p>Element 1: Resident number 2 was immediately assessed by Licensed Nurse with NJ Ex Order 26.4(b)(1). Resident was also assessed by Nurse Practitioner on NJ Ex Order 26.4 with NJ Ex Order 26.4 US FOIA (b). Involved US FOIA (b) was immediately suspended pending investigation on NJ Ex Order 26.4. The US FOIA (b) received a one-on-one re-education from the Director of nursing and license nurse educator on Residents' rights, identifying and reporting NJ Ex Order 26.4(b)(1) prevention and reporting on NJ Ex Order 26.4(b)(1). The involved US FOIA (b) was reported to Board of Nursing on 06/09/2025 and blocked from returning to the facility. A FRIDAY form was completed and submitted to the department of health for the US FOIA (b) on 6/9/2025. The US FOIA (b) returned to work on NJ Ex Order 26.4(b) a repeat Inservice education was provided by the Director of Nursing on Residents' rights, identifying and reporting NJ Ex Order 26.4(b)(1) prevention and reporting. The US FOIA (b) is placed on 30-day Performance Improvement probationary period and will be monitored and reviewed by the Director of Nursing/designee.</p> <p>Element 2: Address how the facility will identify other residents having the potential to be affected by the same deficient practice.</p> <p>All residents have the potential to be affected by this cited practice.</p> | | | |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| F0604 SS = D | <p>Continued from page 2</p> <p>A review of the Minimum Data Set (MDS), an assessment tool dated [REDACTED] NJ Ex Order 26.4(b)(1), Resident # 2 had a Brief Interview of Mental Status (BIMS) score of [REDACTED] out of 15, which indicated the resident was [REDACTED] NJ Ex Order 26.4(b)(1). The MDS also showed Resident #2 [REDACTED] NJ Ex Order 26.4(b)(1) on staff for [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>A review of the Resident's Care Plan (CP) initiated on [REDACTED] NJ Ex Order 26.4(b)(1) revealed under "Focus:" that Resident #2 is [REDACTED] NJ Ex Order 26.4(b)(1) for [REDACTED] NJ Ex Order 26.4(b)(1), and on [REDACTED] NJ Ex Order 26.4(b)(1), the family requested the [REDACTED] NJ Ex Order 26.4(b)(1) against [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>The CP initiated [REDACTED] NJ Ex Order 26.4(b)(1) showed under "Interventions," included but were not limited [REDACTED] NJ Ex Order 26.4(b)(1) for [REDACTED] NJ Ex Order 26.4(b)(1) as requested by family and [REDACTED] NJ Ex Order 26.4(b)(1) per family request; out of bed in [REDACTED] NJ Ex Order 26.4(b)(1) when in the room; Provide [REDACTED] NJ Ex Order 26.4(b)(1) on the [REDACTED] NJ Ex Order 26.4(b)(1) of the [REDACTED] NJ Ex Order 26.4(b)(1) maintain [REDACTED] NJ Ex Order 26.4(b)(1). On [REDACTED] NJ Ex Order 26.4(b)(1), the resident was [REDACTED] NJ Ex Order 26.4(b)(1) for increased [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>On 6/4/2025, the [REDACTED] U.S. FOIA provided the surveyor with the assignment sheet from [REDACTED] NJ Ex Order 26.4(b)(1) for Unit [REDACTED] NJ Ex Order 26.4(b)(1). A review of the facility's Assignment Sheet for [REDACTED] NJ Ex Order 26.4(b)(1), on the 11:00 P.M. to 7:00 A.M. shift revealed that CNA #1 and LPN #5 were assigned to the [REDACTED] NJ Ex Order 26.4(b)(1) unit and Resident #2.</p> <p>During an interview on 6/4/2025 at 10:35 A.M., LPN #1 stated "I was made aware (of the incident) by resident #2's [family], who said the [REDACTED] U.S. FOIA had put [REDACTED] NJ Ex Order 26.4(b)(1), and there is no reason to [REDACTED] NJ Ex Order 26.4(b)(1) like that, its not part of the policy."</p> <p>During a telephone interview on 6/4/2025 at 12:13 P.M., the [REDACTED] U.S. FOIA (b) (6) stated, "I believe (LPN#5) took care of the resident that night; she did not convey [that] the resident was [REDACTED] NJ Ex Order 26.4(b)(1) or [REDACTED] NJ Ex Order 26.4(b)(1). Yes, it would be a [REDACTED] NJ Ex Order 26.4(b)(1) if it was placed on the [REDACTED] NJ Ex Order 26.4(b)(1) and the resident [REDACTED] NJ Ex Order 26.4(b)(1). I seen a clip that showed the [REDACTED] NJ Ex Order 26.4(b)(1) was on the [REDACTED] NJ Ex Order 26.4(b)(1).</p> <p>6/4/2025 at 12:04 P.M., a call was placed to LPN #5, and a voicemail message was left on the phone.</p> | F0604 | | |

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 315397 | | (X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING | | (X3) DATE SURVEY COMPLETED 06/09/2025 | |
| NAME OF PROVIDER OR SUPPLIER PREFERRED CARE AT WALL | | | | STREET ADDRESS, CITY, STATE, ZIP CODE 2350 HOSPITAL ROAD , ALLENWOOD, New Jersey, 08720 | | | |
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| F0604 SS = D | <p>Continued from page 3 Currently, at this time, no return response was received.</p> <p>During a telephone interview on 6/4/2025 at 12:28 P.M., CNA# 1 stated "between 11:00 and 11:30 P.M. I seen the resident in room ... and seen his/her [redacted] NJ Ex Order 26.4(b)(1) I went into the room and put [redacted] NJ Ex Order 26.4(b)(1) and put the [redacted] NJ Ex Order 26.4(b)(1) the [redacted] NJ Ex Order 26.4(b)(1) and moved the nightstand all the way up, parallel to the resident's (Resident #2) [redacted] NJ Ex Order 26.4(b)(1) to [redacted] NJ Ex Order 26.4(b)(1) and for the [redacted] NJ Ex Order 26.4(b)(1) I put the wheelchair there so he/she [redacted] NJ Ex Order 26.4(b)(1) I checked on [resident] every 2 hours. " At 6:00 A.M., I removed the [redacted] NJ Ex Order 26.4(b)(1) Yes, that is a [redacted] NJ Ex Order 26.4(b)(1) if [resident] [redacted] NJ Ex Order 26.4(b)(1) " "</p> <p>During a telephone interview on 6/4/2025 at 1:23 P.M., Resident #2's family member stated they had set up the [redacted] NJ Ex Order 26.4(b)(1) on the [redacted] NJ Ex Order 26.4(b)(1) which looks like a [redacted] NJ Ex Order 26.4(b)(1) " "</p> <p>During an interview on 6/4/2025 at 2:18 P.M., with the [redacted] U.S. FOIA (b) (6)) in the presence of the [redacted] U.S. FOIA (b) (6)), the [redacted] U.S. FOIA (b) (6) stated, "I seen a video of the [redacted] NJ Ex Order 26.4(b)(1) throughout the night. The [redacted] NJ Ex Order 26.4(b)(1) was placed for the safety of the resident. It's [redacted] NJ Ex Order 26.4(b)(1) if the resident could [redacted] NJ Ex Order 26.4(b)(1) " The [redacted] U.S. FOIA (b) (6) also stated that the [redacted] NJ Ex Order 26.4(b)(1) should be on the [redacted] NJ Ex Order 26.4(b)(1) but it was used as [redacted] NJ Ex Order 26.4(b)(1) " "</p> <p>During the same interview, the [redacted] U.S. FOIA (b) (6) stated, "no, the [redacted] NJ Ex Order 26.4(b)(1) should not be like that [redacted] NJ Ex Order 26.4(b)(1) [his/her] [redacted] NJ Ex Order 26.4(b)(1) it should be [redacted] NJ Ex Order 26.4(b)(1) " "</p> <p>A review of the facility policy titled "Restraint Free Environment" dated 8/2024 revealed the following: Under "Policy:" included "Physical restraints are defined as any manual method or physical or mechanical device, material, or equipment attached or adjacent to the resident's body that the individual cannot remove easily ..." Under "Compliance Guidelines:" revealed a. The right to be free from any physical or chemical restraint imposed for the purpose of discipline or convenience, and not required to treat the residents medical symptoms."</p> <p>N.J.A.C.: 8.39- 4.1 (6)</p> | | | F0604 | | | |